



National University of Singapore

Профилирование атрибутов пользователей из множества источников данных различной модальности

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Harvesting Multiple Sources for User Profile Learning: a Big Data Study

Aleksandr Farseev,

Liqiang Nie, Mohammad Akbari, **and Tat-Seng Chua**





References

- A. Farseev, N. Liqiang, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a Big data study. ACM International Conference on Multimedia Retrieval (ICMR). China. June 23-26, 2015.
- A. Farseev, D. Kotkov, A. Semenov, J. Veijalainen, and T.-S. Chua. Cross-Social Network Collaborative Recommendation. ACM International Conference on Web Science (WebSci), GB, Oxford, June 28 – July 1, 2015.

What is user profile?





What is human mobility?

• Mobility - contemporary paradigm, which explores various types of people movement.

What is human mobility?

• Mobility - contemporary paradigm, which explores various types of people movement.

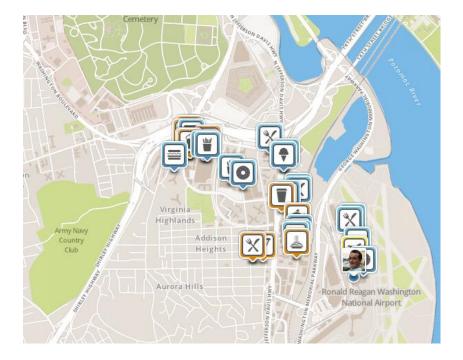
- The movement of people
- The quality or state of being mobile



- (Physiology) the ability to move physically
- (Sociology) movement within or between social classes and occupations
- (Chess) the ability of a chess piece to move around the board

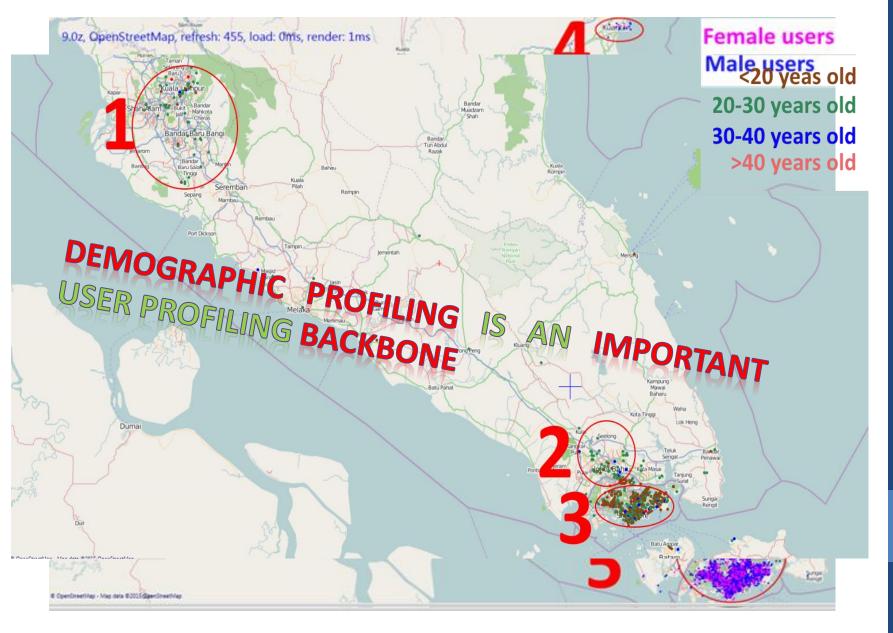
Why human mobility?

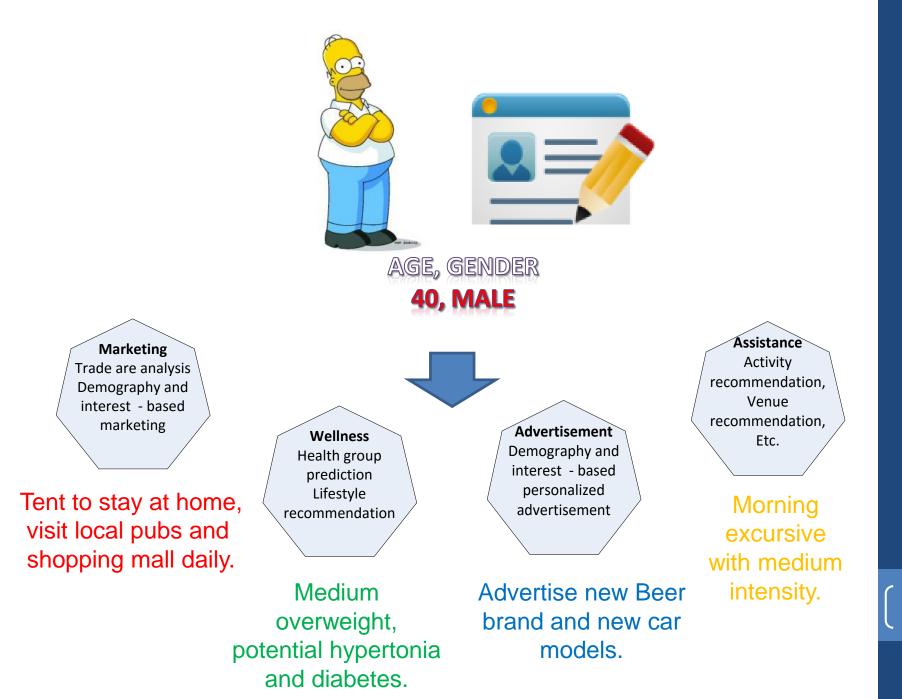
- Urban planning: understand the city and optimize services
- Mobile applications and recommendations: study the user and offer services



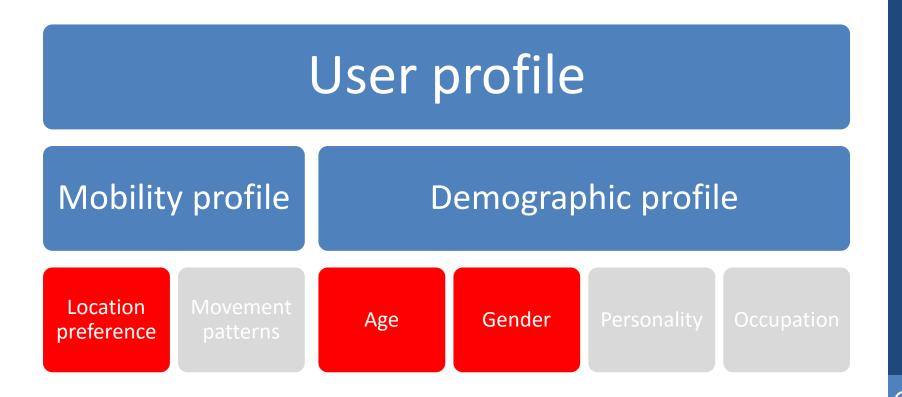


Mobilityeawalestrikepeoplere?





User profile: Mobility + Demography



Multiple sources describe user from multiple views

More than 50% of onlineactive adults use more than one social network in their daily life*

*According Paw Research Internet Project's Social Media Update 2013 (www.pewinternet.org/fact-sheets/social-networking-fact-sheet/)

Multiple sources describe user from multiple views



Research Problems

Multi-source user profiling:

- Geographical user mobility profiling
- User demographic profiling
- Data incompleteness
- Multi–source multi–modal data integration

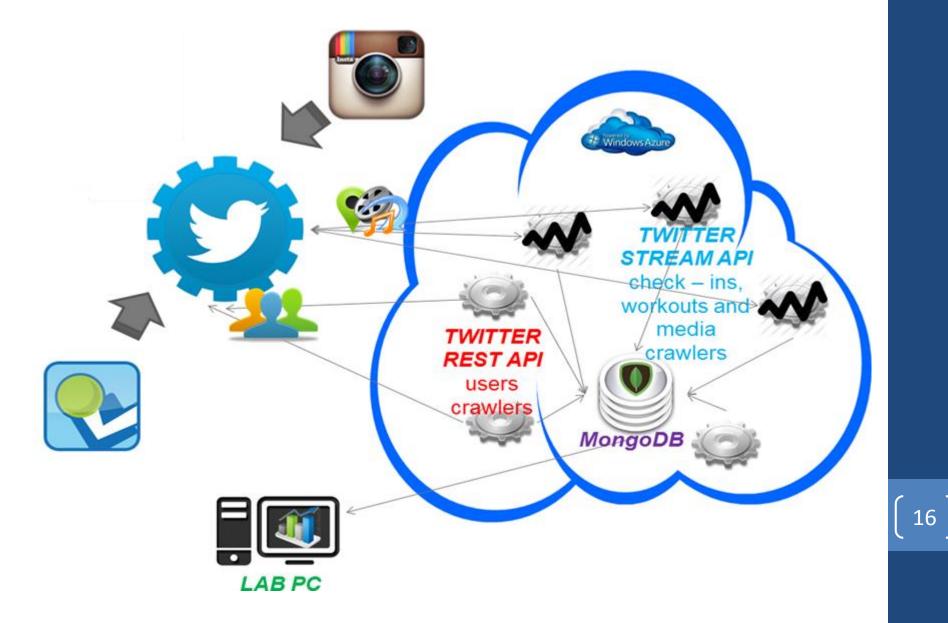
Multi-source dataset: NUS-MSS*



http://nusmulsitource.azurewebsites.net



NUS-MSS: Data collection



NUS-MSS: Dataset Description





366,268 CHECK-INS

263,530 IMAGES



. 17

NUS-MSS: Dataset Description



500



127,276 CHECK-INS





NUS-MSS: Dataset Description



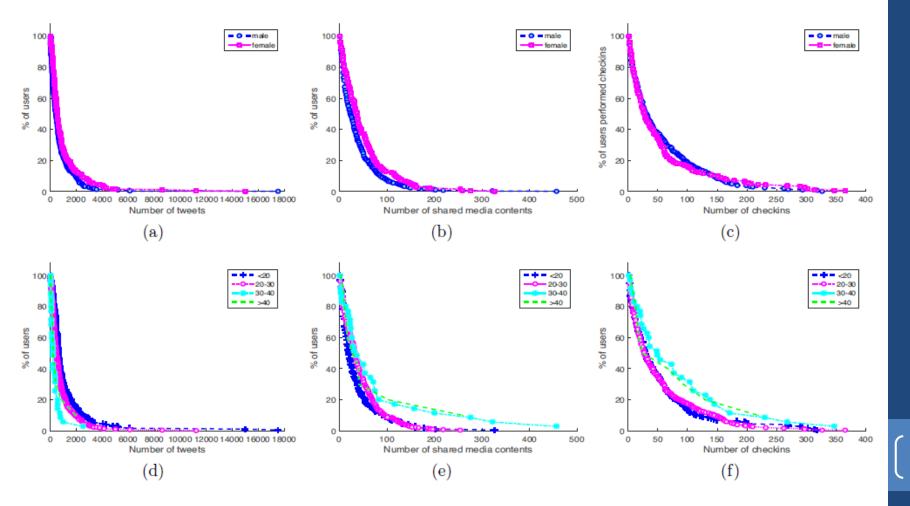
PINN



230,752 IMAGES



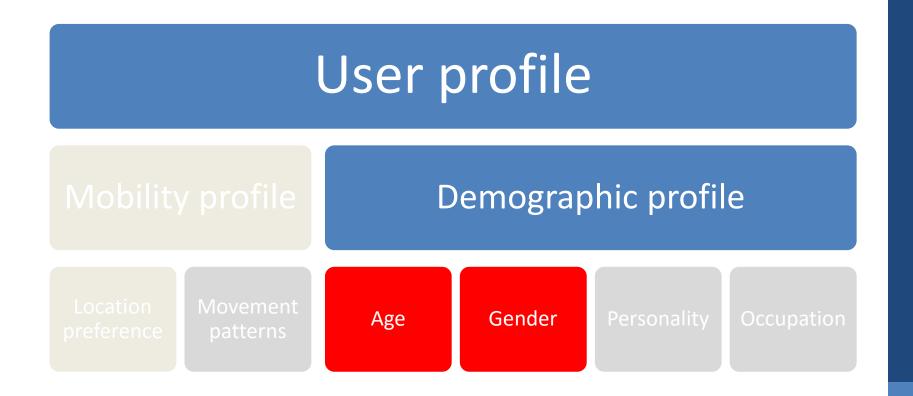
NUS-MSS: Dataset Statistics in Singapore



Demographic profiling



User profile: Mobility + Demography



- Linguistic features
 - LIWC
 - User Topics
- Heuristic features
 - Writing behavior

An efficient and effective method for studying the various emotional, cognitive, structural, and process components present in individuals' verbal and written speech samples. Can be highly related to one's demography.

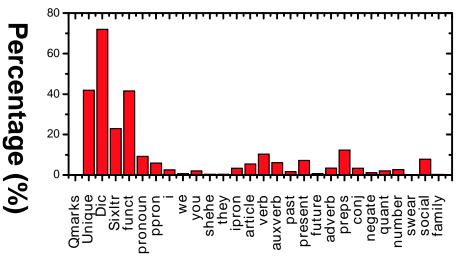
A text analysis software.



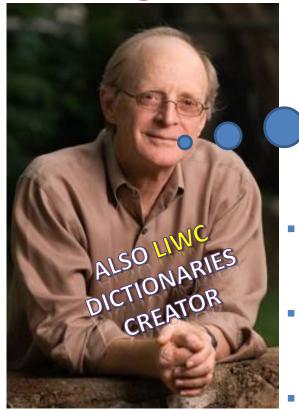


Dictionary





Words usage study for personality profiling



James W. Pennebaker

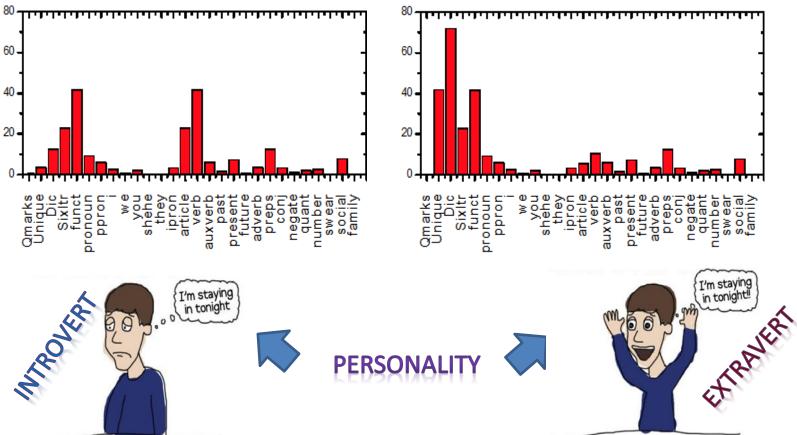
* Pennebaker, J. W. (2011). The secret life of pronouns.

The smallest, most commonly used, most forgettable words serve as windows into our thoughts, emotions, and behaviors.

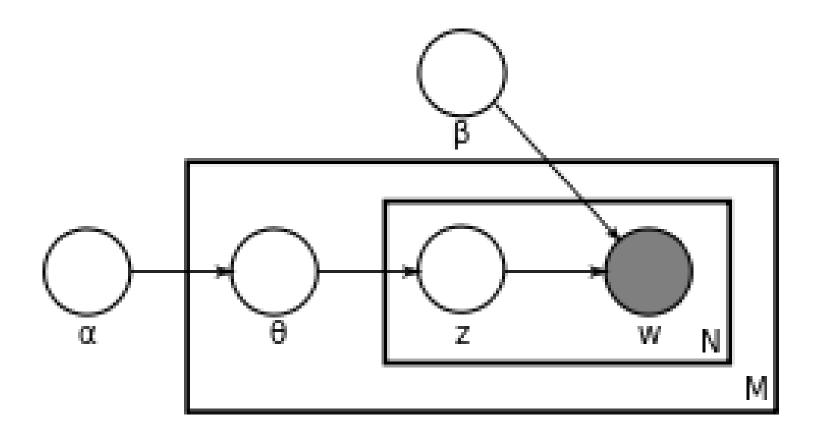
- Task Word usage analysis* and correlation with personality
- Data Various essays and questionnaires
 - Approach manual personality-related dictionaries construction
- Findings:
 - Certain word usage statistics are good indicators for human personality profiling
 - indicators for human personality profiling

LIWC





- Count occurrences of each LIWC category
- Each document D for user u is represented as a distribution among 74 LIWC categories: $D_u = \left\{\frac{LIWC_{1u}}{N}, \frac{LIWC_{2u}}{N}, \frac{LIWC_{3u}}{N}, \dots, \frac{LIWC_{74u}}{N}\right\}$



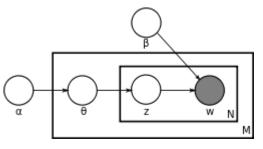


- Linguistic features
 - LIWC
 - User Topics
- Behavioral features
 - Writing behavior

Users of similar gender and age may talk about similar topics e.g. female users – about shopping, male – about cars; youth – about school while elderly – about health.



LDA word distribution over 50 topics for collected Twitter timeline.





- Methods for automatically organizing, understanding, searching and summarizing large electronic archives.
 - Uncover hidden topical patterns in collections.
 - Annotate documents according to topics.
 - Using annotations to organize, summarize and search.
 - Widely poplar approach: Latent Dirichlet Allocation (LDA)*

*D. M. Blei, A. Y. Ng, and M. I. Jordan, "<u>Latent dirichlet allocation</u>," *The Journal of Machine Learning Research,* vol. 3, pp. 993-1022, 2003.

Seeking Life's Bare (Genetic) Necessities

COLD SPRING HARBOR, NEW YORK— How many genes does an organism need to survive? Last week at the genome meeting here,* two genome researchers with radically different approaches presented complementary views of the basic genes needed for life. One research team, using computer analyses to compare known genomes, concluded that today's organisms can be sustained with just 250 genes, and that the earliest life forms

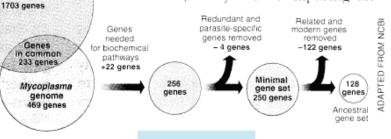
required a mere 128 genes. The other researcher mapped genes in a simple parasite and estimated that for this organism, 800 genes are plenty to do the job—but that anything short of 100 wouldn't be enough.

Although the numbers don't match precisely, those predictions

* Genome Mapping and Sequencing, Cold Spring Harbor, New York, May 8 to 12.

SCIENCE • VOL. 272 • 24 MAY 1996

"are not all that far apart," especially in comparison to the 75,000 genes in the human genome, notes Siv Andersson of Uppsala University in Sweden, who arrived at the 800 number. But coming up with a consensus answer may be more than just a genetic numbers game, particularly as more and more genomes are completely mapped and sequenced. "It may be a way of organizing any newly sequenced genome," explains Arcady Mushegian, a computational molecular biologist at the National Center for Biotechnology Information (NCBI) in Bethesda, Maryland. Comparing an



Stripping down. Computer analysis yields an estimate of the minimum modern and ancient genomes.

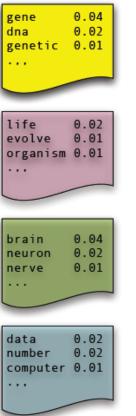
*D. M. Blei, A. Y. Ng, and M. I. Jordan, "<u>Latent dirichlet allocation</u>," *The Journal of Machine Learning Research,* vol. 3, pp. 993-1022, 2003.

Haemophilus

genome

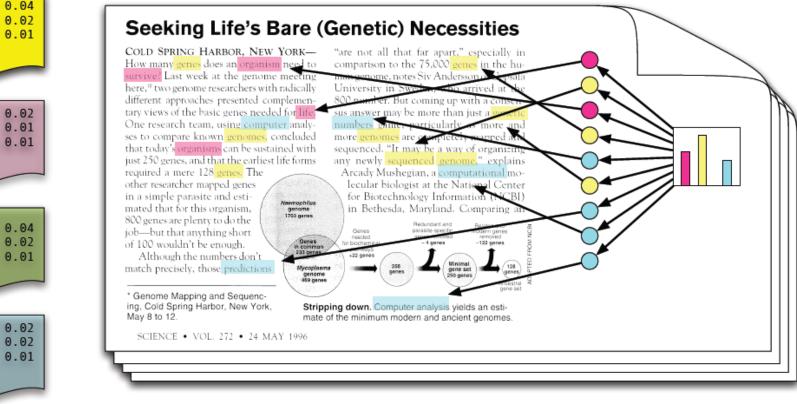


Topics



Documents

Topic proportions and assignments

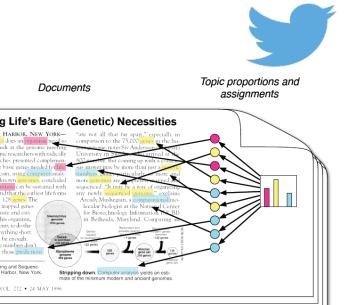


*D. M. Blei, A. Y. Ng, and M. I. Jordan, "Latent dirichlet allocation," *The Journal of Machine Learning Research,* vol. 3, pp. 993-1022, 2003.

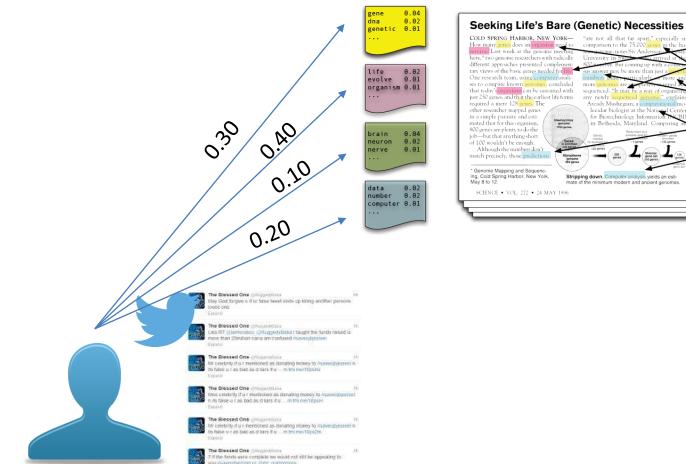


- Only documents are observable (All user's tweets are in one document for every user).
- Infer underlying topic structure:
 - Topics that generated the documents.
 - For each document, distribution of topics.
 - For each word, which topic generated the word.





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Topics

• Each document D (one user - one document) is represented as a distribution among N LDA topics: $D_u = \{ LDA_{1_u}, LDA_{2_u}, LDA_{3_u}, ..., LDA_{N_u} \}$



- Linguistic features
 - LIWC
 - User Topics
- Heuristic features
 - Writing behavior

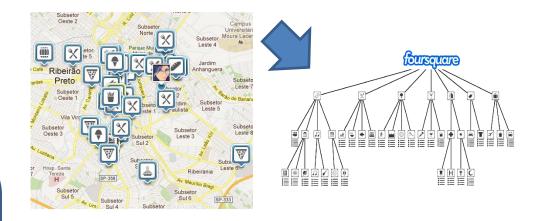
As we mention from our research – user's writing behavioral patterns are highly correlated with e.g. age (individuals from 10 – 20 years old are making two times less grammatical errors than 20 -30 years old individuals)

Feature name	Description			
Number of hash tags	Number of hash tags mentioned in message			
Number of slang words	Number of slang words one use in his tweets. We calculate number of slang words / tweet and compute average slang usage			
Number of URLs	Number of URL's one usually use in his/her tweets			
Number of user mentions	Number of user mentions – may represent one's social activity			
Number of repeated chars	Number of repeated characters in one tweets (e.g. noooooooo, wahhhhhhh)			
Number of emotion words	Number of words that are marked with not – neutral emotion score in Sentiment WordNet			
Number of emoticons	Number of common emoticons from Wikipedia article			
Average sentiment level	Module of average sentiment level of tweet obtained from Sentiment WordNet			
Average sentiment score	Average sentiment level of tweet obtained from Sentiment WordNet			
Number of misspellings	Number of misspellings fixed by Microsoft Word spell checker			
Number Of Mistakes	Number of words that contains mistake but cannot be fixed by Microsoft Word spell checker			
Number of rejected tweets	Number of tweets where 70% of words either not in English or cannot be fixed by Microsoft Word spell checker			
Number of terms average	Average number of terms per / tweet			
Number of Foursquare check- ins	Number of Foursquare check-ins performed by user			
Number of Instagram medias	Number of Instagram medias posted by user			
Number of Foursquare tips	Number of Foursquare Tips that user post in a venue			
Average time between check- ins min	Average time between two sequential check-ins - represents Foursquare user activity frequency			



- Location features
 - Location semantics

We map all Foursquare check – ins to Foursquare categories from category hierarchy.



For case when user performed check-ins in two restaurants and airport but did not perform check-ins in other venues:

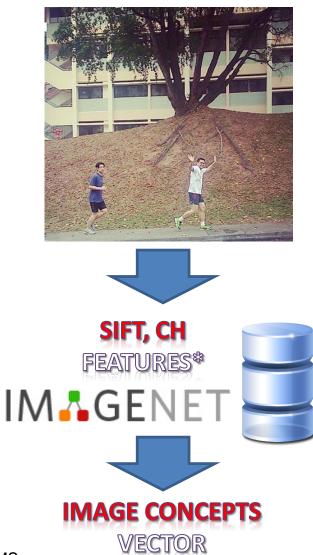
	cat ₁		cat _{rest.}		cat _{air.}		<i>cat</i> ₅₁₇
<i>u</i> ₁	0	0	2	0	1	0	0
	*	*	*	*	*	*	*
u_N	*	*	*	*	*	*	*

Venue semantics such as venue categories can be related to users demography. E.g. individuals who tent to visit night clubs are usually belong to 10 – 20 or 20 – 30 years old age groups.



- Image features
 - Image concept learning

Extracted image concepts may represents user interests and be related to one's demography. For example female user may take pictures of flowers, food, while male – of cars or buildings.



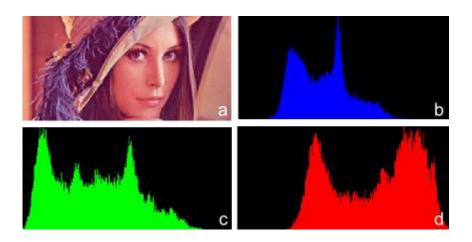
*The concept learning Tool was provided by Lab of Media Search LMS.

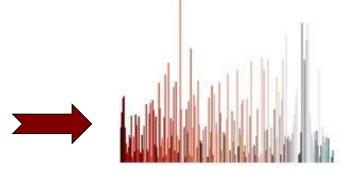
Color Histogram -1

- Let image *I* be of dimension *p x q*
 - For ease in representation, need to quantize p x q potential colors into m colors (for m << p x q)
 - For pixel p = (x,y), the color of pixel is denoted by *I*(p) = c_k
- Construction of Color Histogram
 - Extract color value for each pixel in image
 - Quantize color value into one of *m* quantization levels
 - Collect frequency of color values in each quantization level, where each bin corresponds to a color in the quantized color space

Color Histogram -2

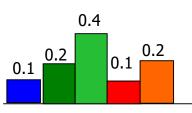
- Thus, image is represented as a color histogram H of size m
 - where H[i] gives # of pixels at intensity level I
- For example:





Into a single histogram

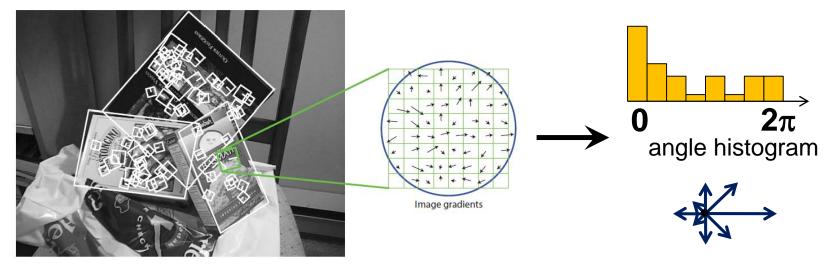
 Normalize H to NH by dividing each entry by size of image p*q





Scale Invariant Feature Transform (SIFT) descriptor -1

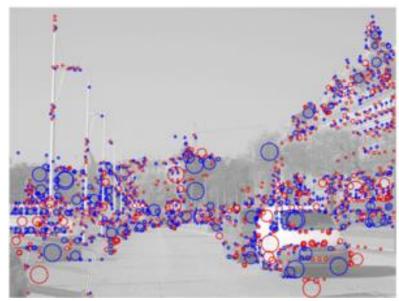
- Basic idea: use edge orientation representation
 - Obtain interest points from scale-space extrema of differences-of-Gaussians (DoG)
 - Take 16x16 square window around detected interest point
 - Compute edge orientation for each pixel
 - Throw out weak edges (threshold gradient magnitude)
 - Create histogram of surviving edge orientations



http://www.scholarpedia.org/article/Scale_Invariant_Feature_Transform

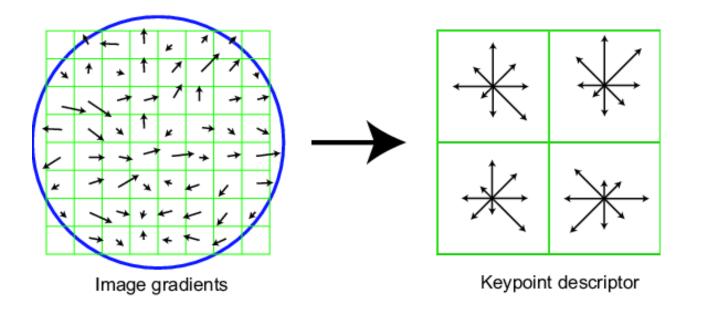
Detected Interest Points





Scale Invariant Feature Transform (SIFT) descriptor -2

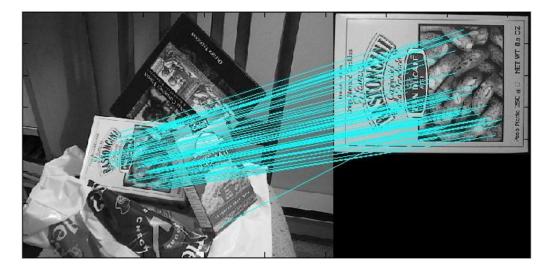
- A popular descriptor:
 - Divide the 16x16 window into a 4x4 grid of cells (we show the 2x2 case below for simplicity)
 - Compute an orientation histogram for each cell
 - 16 cells X 8 orientations = 128 dimensional descriptor

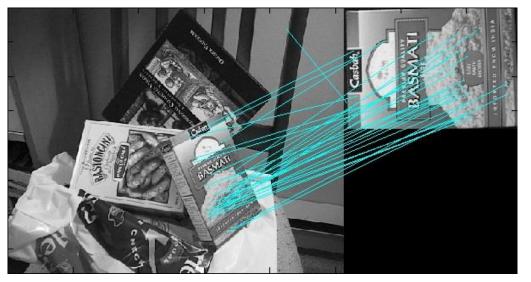


Scale Invariant Feature Transform (SIFT) descriptor -3

- Invariant to
 - Scale
 - Rotation
- Partially invariant to
 - Illumination changes
 - Camera viewpoint
 - Occlusion, clutter

Examples of SIFT matching





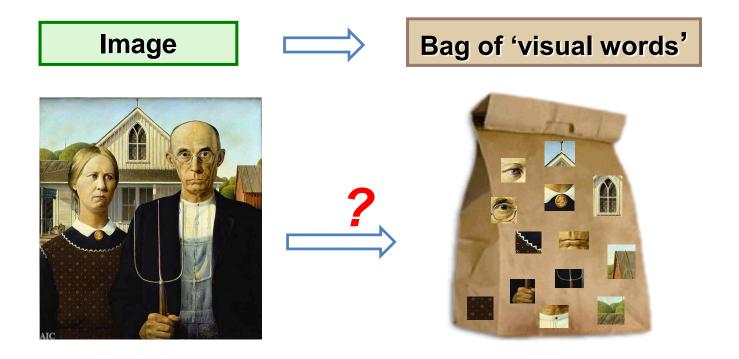
80 matches

34 matches

- Text Words in Information Retrieval (IR)
 - Compactness
 - Descriptiveness



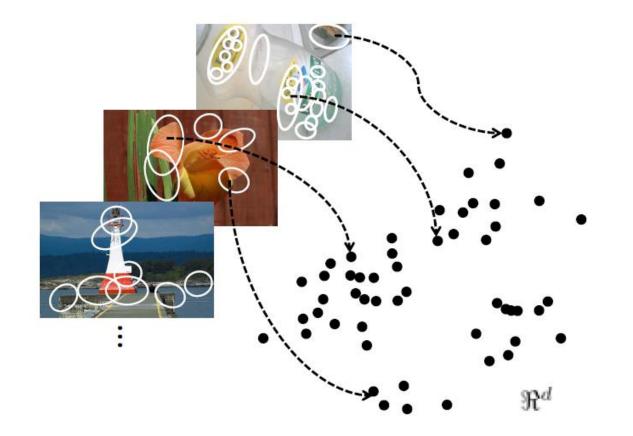
• Can images be represented as Bag-of-Visual Words?



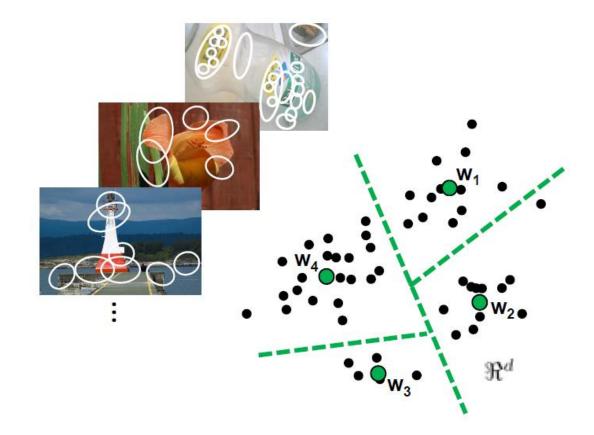
 Idea: quantize SIFT descriptors of all training images to extract representative visual words!



Step 1: Extract interest points of all training images



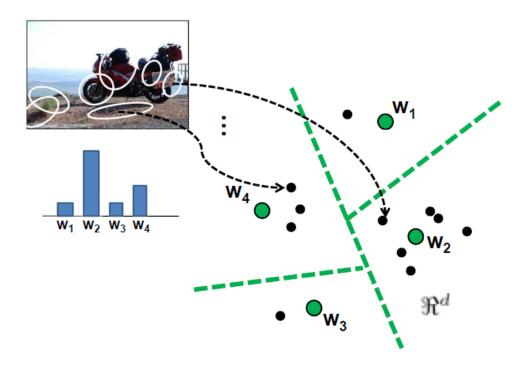
Step 2: Features are clustered to quantize the space into a discrete number of visual words.



Hierarchical Kmeans clustering

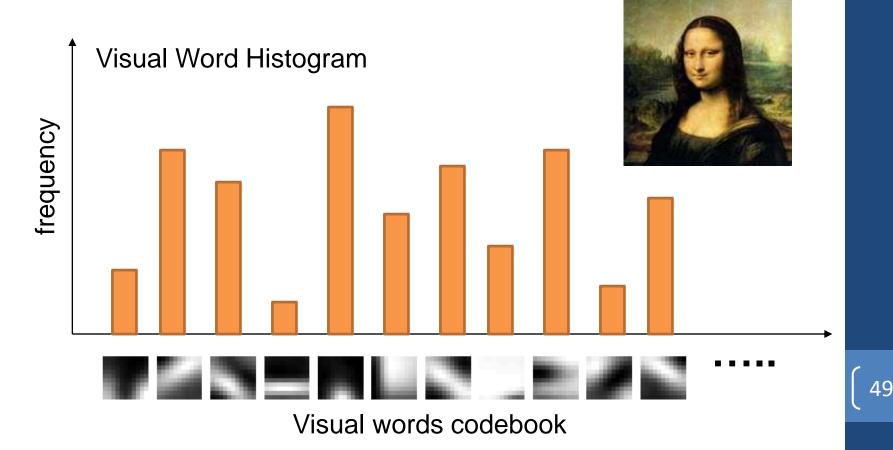
Get the final visual word Tree

Step 3: Summarize (represent) each image as histogram of visual words



and use as basis for matching and retrieval!

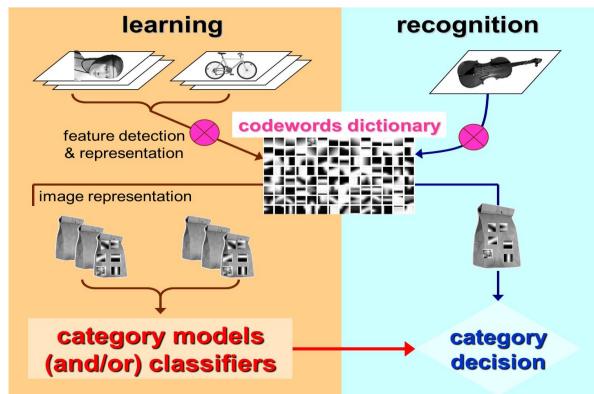
Another example:



Concept Recognition: Bag-of-Word Model

BASIC IDEA:

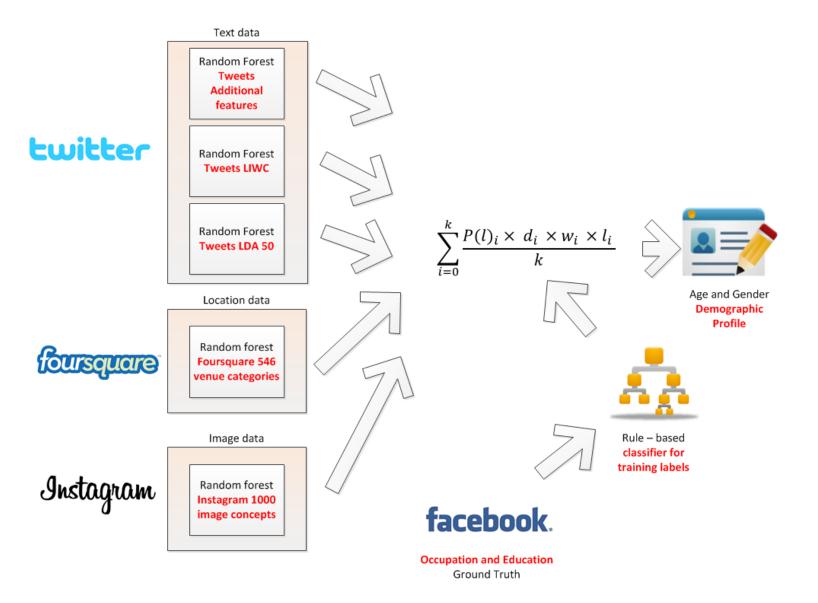
- Representative set of images in each category is collected
- An image is represented by a collection of "visual words"
- Object categories are modeled by the distributions of these visual words



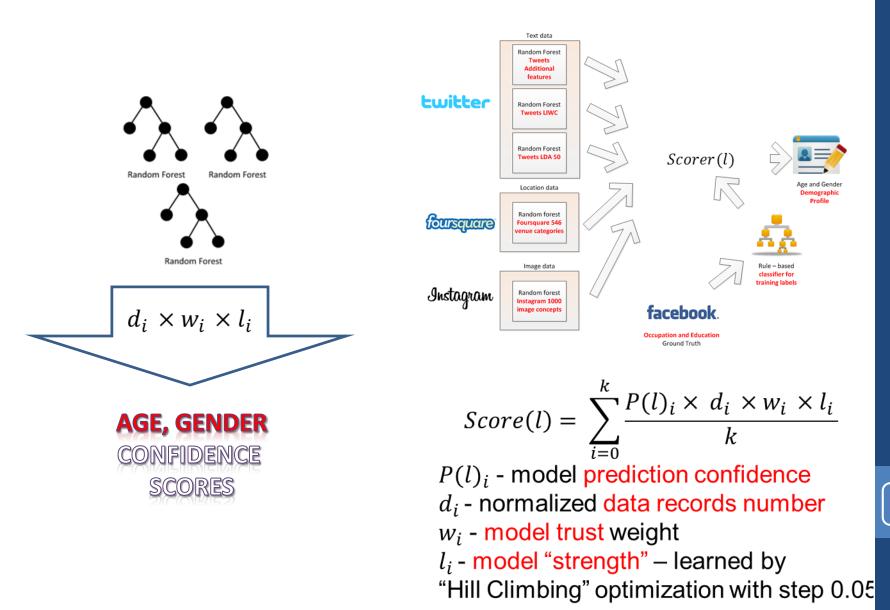


(51)

Ensemble learning



Ensemble learning



Ensemble learning details

- According to our evaluation, the bias of estimated ages does not exceed ±2.28 years. It is thus reasonable to use the estimated age for age group prediction task.
- We have adopted SMOTE* oversampling to obtain balanced agegroup labeling
- By performing 10-fold cross validation, we determine the optimal number of constructed random trees for each classifier with iteration step equal to 5 as 45, 25, 35, 40, 105 random trees for Random Forest Classifiers learned based on location, LIWC, heuristic, LDA 50, and image concept features respectively.
- We jointly learn the l_i model "strength" coefficient by performing "Hill Climbing" optimization* * with step 0.05. The randomized "Hill Climbing" approach is able to obtain local optimum for non-convex problems and, thus, can produce resolvable ensemble weighting.

*N. V. Chawla, K. W. Bowyer, L. O. Hall, and W. P. Kegelmeyer. Smote: synthetic minority over-sampling technique. Journal of artificial intelligence research, 2002.

**An iterative algorithm that starts with an arbitrary solution to a problem, then attempts to find a better solution by incrementally changing a single element of the solution. If the change produces a better solution, an incremental change is made to the new solution, repeating until no further improvements can be found.

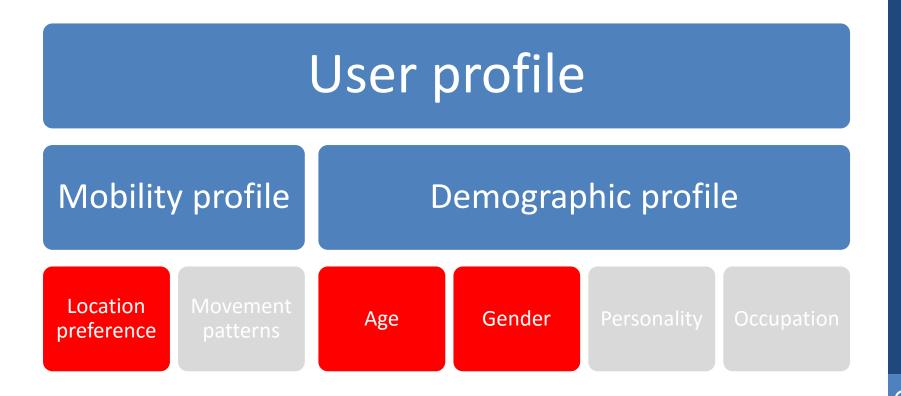
Experimental results (Singapore)

Method	Gender	Age				
State-of-the-arts techniques						
SVM Location Cat. (Foursquare)	0.581	0.251				
SVM LWIC Text(Twitter)	0.590	0.254				
SVM Heuristic Text(Twitter)	0.589	0.290				
SVM LDA 50 Text(Twitter)	0.595	0.260				
SVM Image Concepts(Instagram)	0.581	0.254				
NB Location Cat. (Foursquare)	0.575	0.185				
NB LWIC Text(Twitter)	0.640	0.392				
NB Heuristic Text(Twitter)	0.599	0.394				
NB LDA 50 Text(Twitter)	0.653	0.343				
NB Image Concepts(Instagram)	0.631	0.233				
Single-Source						
RF Location Cat. (Foursquare)	0.649	0.306				
RF LWIC Text(Twitter)	0.716	0.407				
RF Heuristic Text(Twitter)	0.685	0.463				
RF LDA 50 Text(Twitter)	0.788	0.357				
RF Image Concepts(Instagram)	0.784	0.366				
Multi-Source combinations						
RF LDA + LIWC(Late Fusion)	0.784	0.426				
RF LDA + Heuristic(Late Fusion)	0.815	0.480				
RF Heuristic + LIWC (Late Fusion)	0.730	0.421				
RF All Text (Late Fusion)	0.815	0.425				
RF Media + Location (Late Fusion)	0.802	0.352				
RF Text + Media (Late Fusion)	0.824	0.483				
RF Text + Location (Late Fusion)	0.743	0.401				
All sources together						
RF Early fusion for all features	0.707	0.370				
RF Multi-source (Late Fusion)	0.878	0.509				

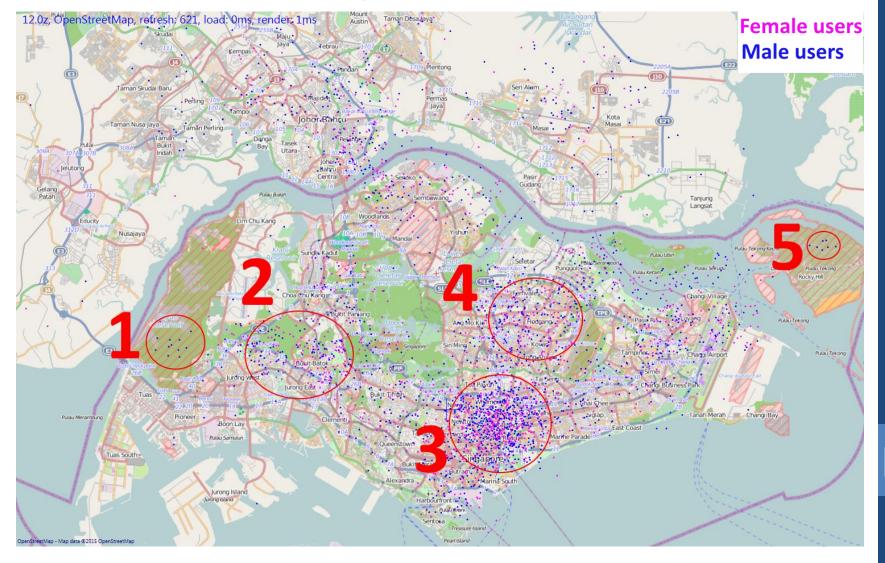
AGE GROUPS: < 20 YEARS OLD, 20 – 30 YEARS OLD, 30 – 40 YEARS OLD, > 40 YEARS OLD

Demographic mobility

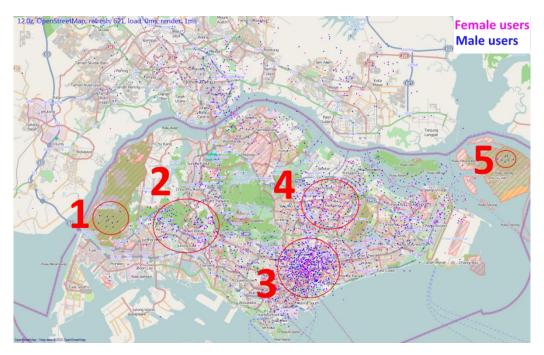
User profile: Mobility + Demography



Geographical user mobility: users movement (city level)

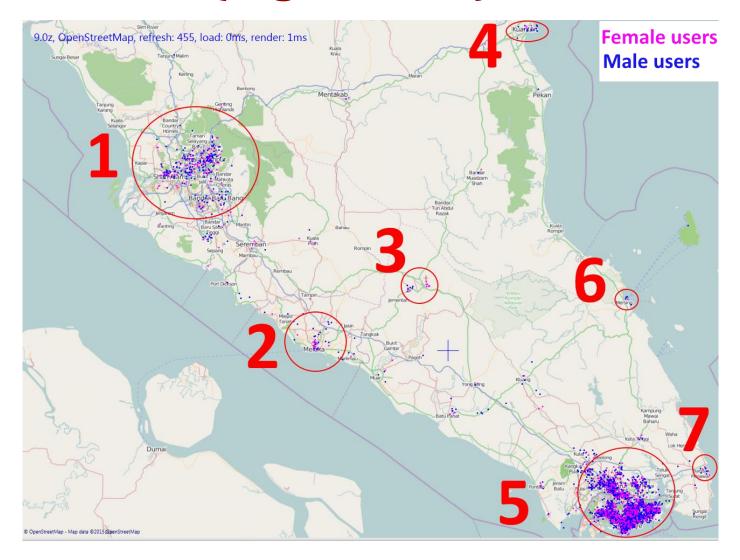


Geographical user mobility: users movement (city level)



- Singapore population is concentrated in several regions, which represent peoples' housing (Regions 2 and 3) and working (Region 3) areas.
- There are some regions where male (Blue markers) user check-in density is much higher than female (Pink markers).

Geographical user mobility: users movement (region level)

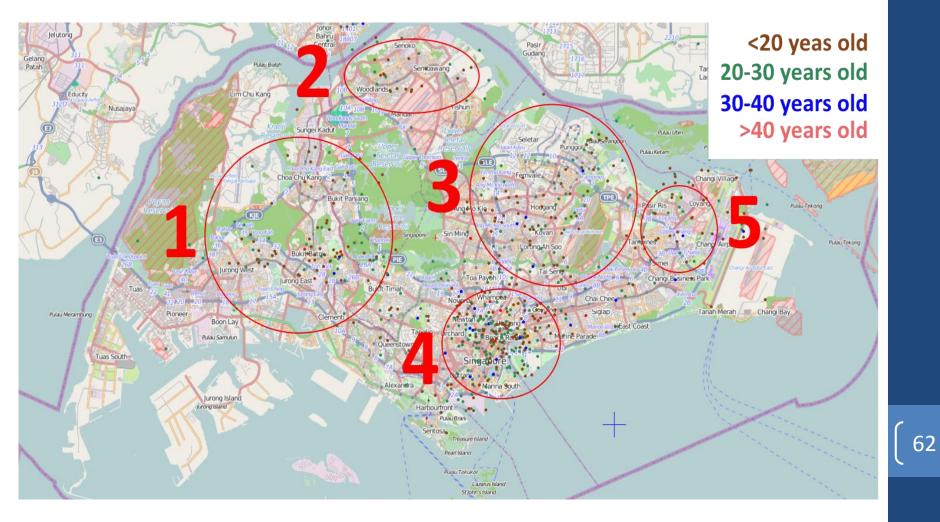


Geographical user mobility: users movement (region level)

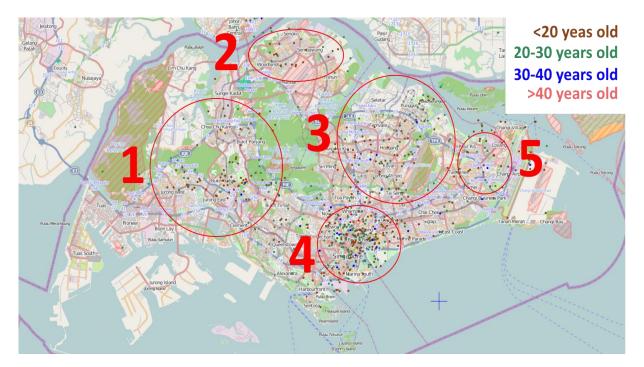


- Both female and male users often perform trips to nearby cities for shopping and leisure purposes (Regions 1, 2, 4, 5).
- Regions 2 and 3 are popular among female users, since 2 is "Malacca resorts", while 3 – National park. Both regions are famous by it's family time spending facilities.

Geographical user mobility: users movement (city level)



Geographical user mobility: users movement (city level)



- Teenagers and children (Brown markers) mostly perform check-ins in housing city areas and around schools (Regions 1,2,3,5).
- Students (Green markers) and working professionals (Blue and Red markers) are concentrated in city center (Region 4).



Geographical user mobility: users movement (region level)

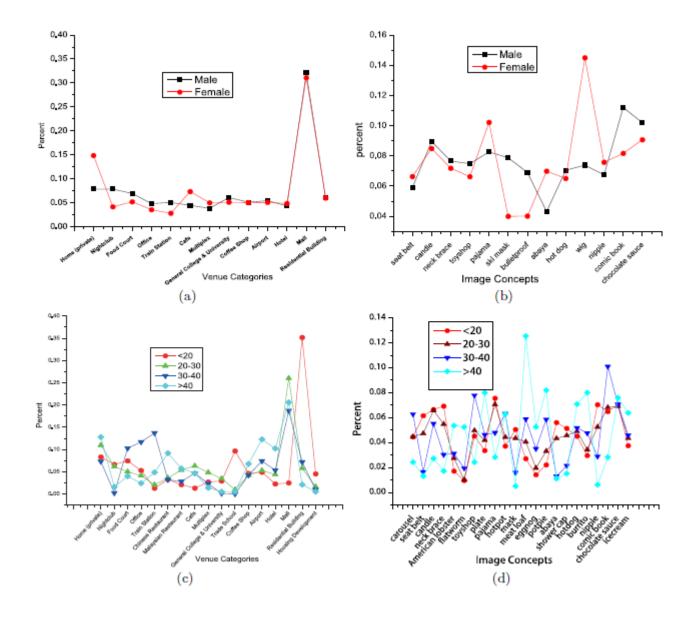


Geographical user mobility: users movement (region level)



- Young users (brown circles) are rarely travel to nearby cities due to their age (Region 3)
- Adults (green circles) often make such trips (Regions 1 and 2). These users may be students or young professionals who visit their families during weekends.

Dataset Statistics: Content



Geographical user mobility: venue semantics profiling

 We extract location topics based on venue categories to model user mobility semantics



LDA word distribution over 6 topics for collected Foursquare check-ins.

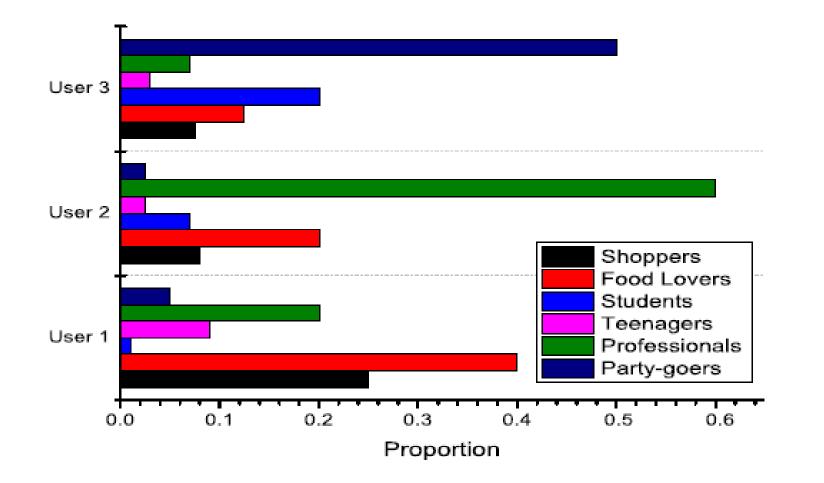
Location topics may serve as an user interest clusters for distinguishing user demography attributes such as age or gender.

Every venue category

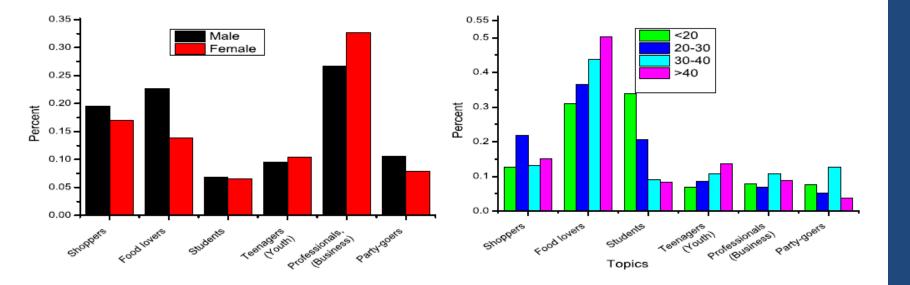
Table 2:	Category	distribution	among	LDA	topics
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ID	Categories	LDA Topics
T1	Malay Res-t, Mall, University, Indian	Food Lovers
	Res-t, Aisian Res-t	
T_2	Cafe, Airport, Hotel, Coffee Shop,	Travelers
	Chinese Res-t	(Business)
T3	Nightclub, Mall, Food Court, Trade	Party Goers
	School, Res-t, Coffee Shop	
T4	Home, Office, Build., Neighbor-d,	Family Guys
	Gov. Build., Factory	(Youth)
T5	University (Collage), Gym, Airport,	Students
	Hotel, Fitness Club	
T6	Train St., Apartment, Mall, High	Teenagers
	School, Bus St.	(Youth)

Geographical user mobility: venue semantics profiling



Geographical user mobility: venue semantics profiling

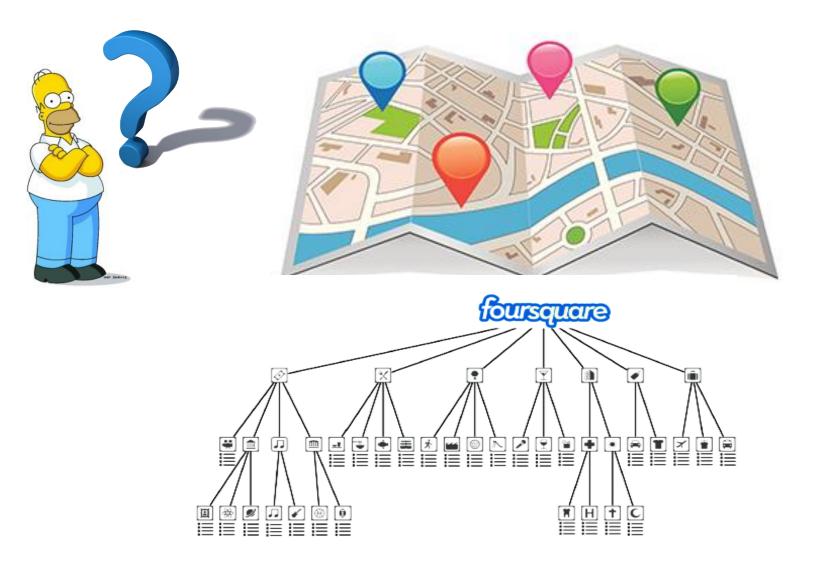


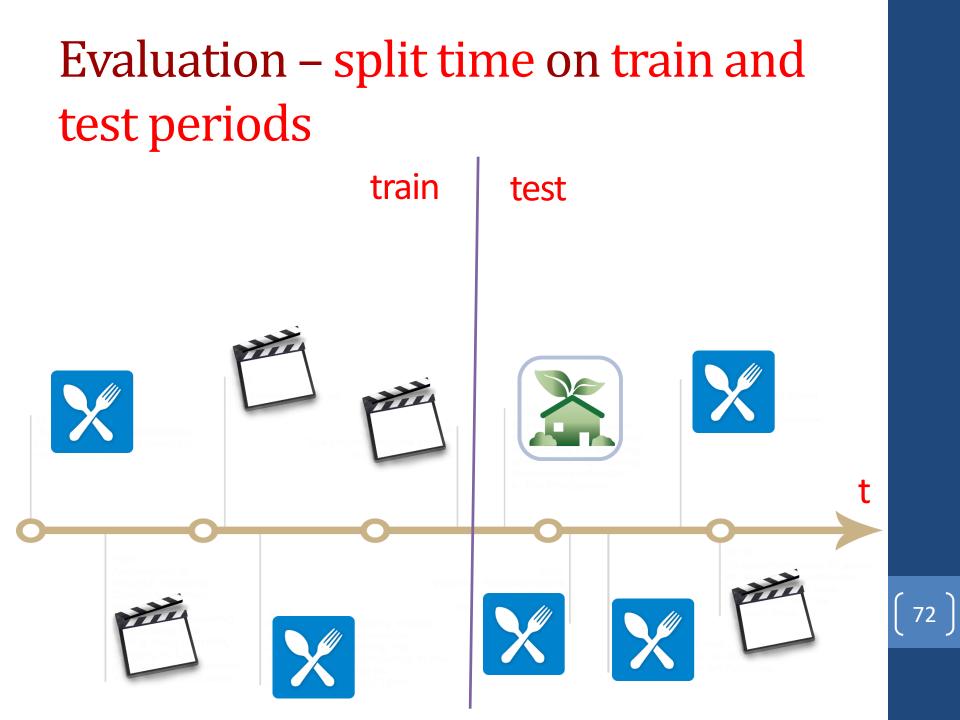
- Male users more often do shopping than male, while female users often show-up in job-related venues.
- > 30 years old users often show-up in dining-related places, while < 20 – often visit education-related venues.

Semantic user mobility:

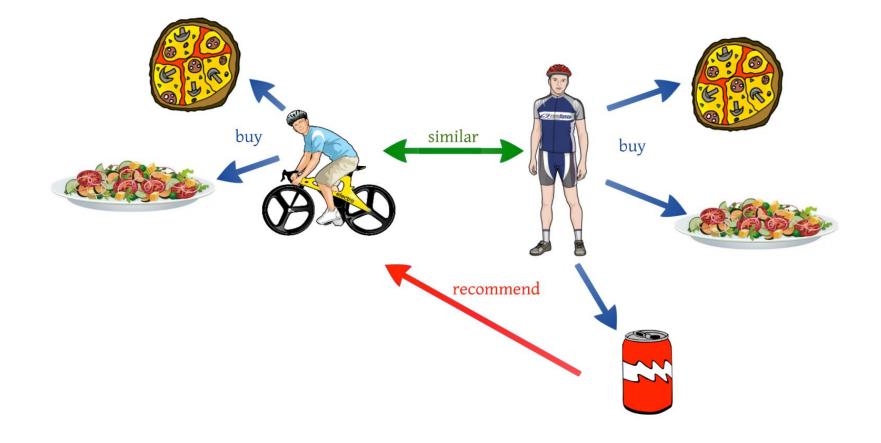
Venue Category Recommendation

Which category(s) of 4sq venues to go next?





We use Collaborative Filtering (CF)



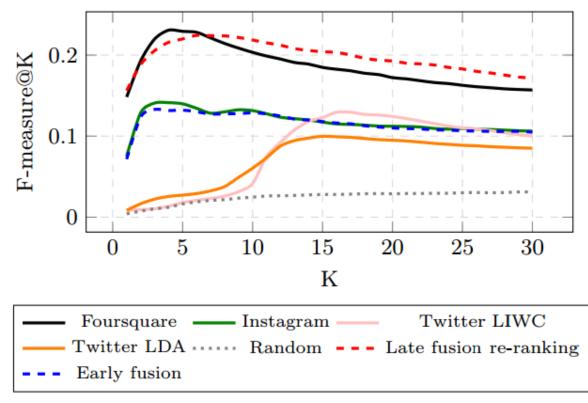
Multi-Source re-ranking

 Seeking to boost the recommendation performance, we developed late fusion re-ranking approach. We linearly combined the outputs from different sources, where the weight of each source is learned based on a stochastic hill climbing with random restart (SHCR)

$$Rank_f(item_i) = \frac{1}{n} \sum_{s=1}^n \frac{w_s}{Rank_s(item_i)}$$

 where Rank_s(item_i) is the rank of ith item in recommendation list for source s; w_s corresponds to the weight of the source s; n is a total number of sources (in our case, n = 4). The venue categories in final recommendation list are sorted in increasing order according to their rank.

Results



$$F - measure@K = \frac{2 \cdot P@K \cdot R@K}{P@K + R@K}$$

To measure the recommendation performance we use F-measure@K, where P@K and R@K are precision and recall at K, respectively, and K indicates the number of selected items from the top of the recommendation list.

What else can be done?

Extended User Profiling

Extended Demographic Profiling:

- Occupation detection;
- Personality detection;
- Social status detection.

Extended Mobility Profiling :

- User communities detection and profiling (In terms of demographics, movement patterns, multi-source interests) – in progress
- Cross-region mobility profiling (comparison of users' mobility across different regions and cultures) – in progress

Other tasks based could be approached

- **1.** Demographic profile learning
- 2. Multi-source data fusion
- 3. Individual and group mobility analysis
- 4. Cross-source user identification
- 5. Cross-region user community detection
- 6. Cross-source causality relationships extraction
- 7. Users' privacy-related and cross-disciplinary research

User Profile Learning in Wellness Domain

People are often now aware of their wellness problems



It is not easy to follow doctor's prescriptions





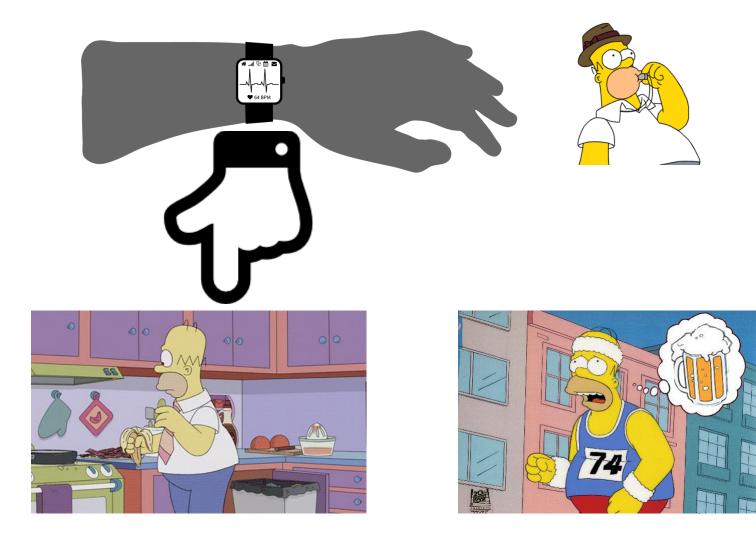
81

Congealed

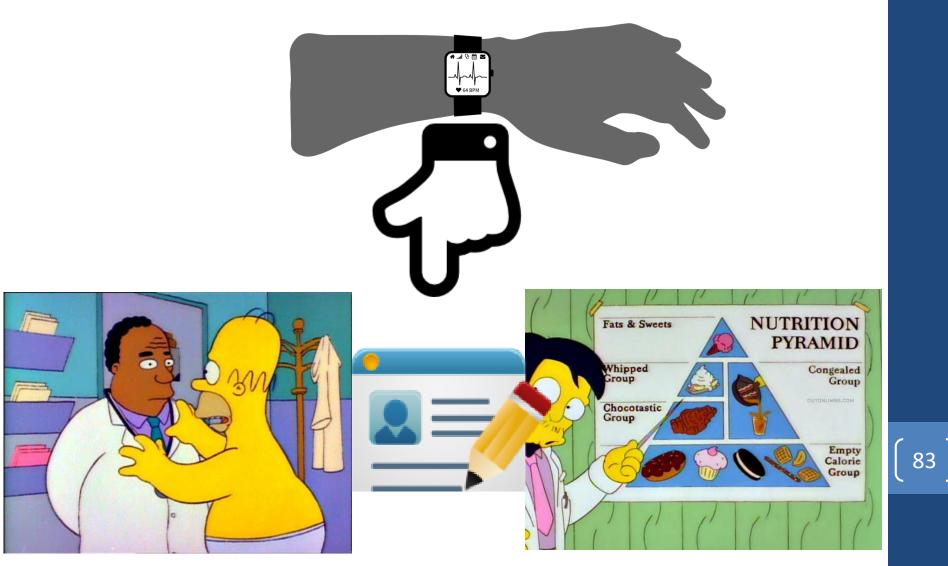
Group

Empty Calorie Group

Personal and continuous assistance is necessary



Continuous patients monitoring for better prescription



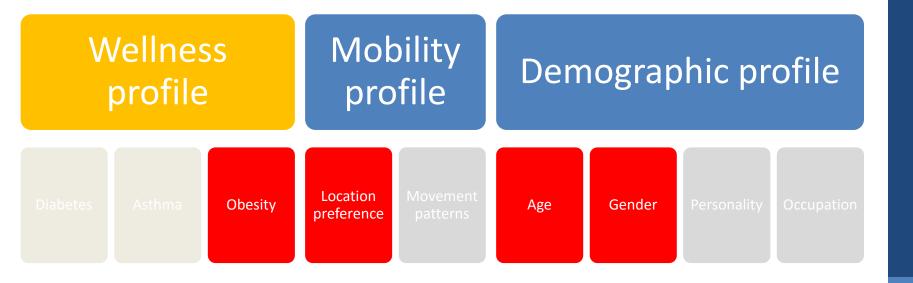
Weight Problems Consequences*

- All-causes of death (mortality)
- High blood pressure (Hypertension)
- High LDL cholesterol, low HDL cholesterol, or high levels of triglycerides (Dyslipidemia)
- Type 2 diabetes
- Coronary heart disease
- Stroke
- Gallbladder disease
- Osteoarthritis (a breakdown of cartilage and bone within a joint)
- Sleep apnea and breathing problems
- Some cancers (endometrial, breast, colon, kidney, gallbladder, and liver)
- Low quality of life
- Mental illness such as clinical depression, anxiety, and other mental disorders
- Body pain and difficulty with physical functioning⁶

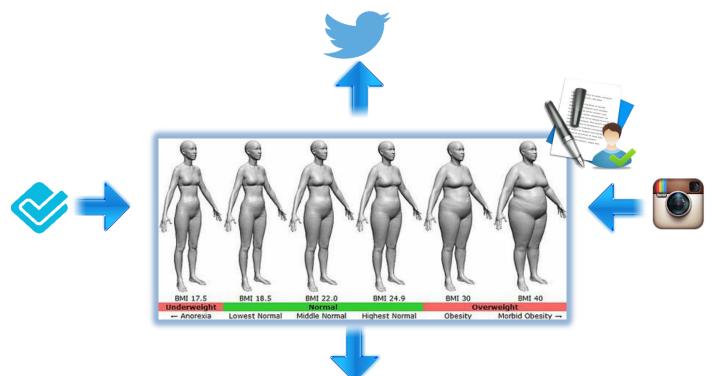
*Health effect of overweight and obesity. *Center of disease control and prevention*. http://www.cdc.gov/healthyweight/effects/

User Profiling: Next Step

User profile



Data sources describe user in multiple views



Research Problems

- Multi-source user profiling:
 - Wellness profiling
 - Predict one's obesity level by leveraging multi-source multimodal data (in other words – BMI prediction)
 - Data gathering, noise, sensitivity and incompleteness
 - Multi–source multi–modal data integration

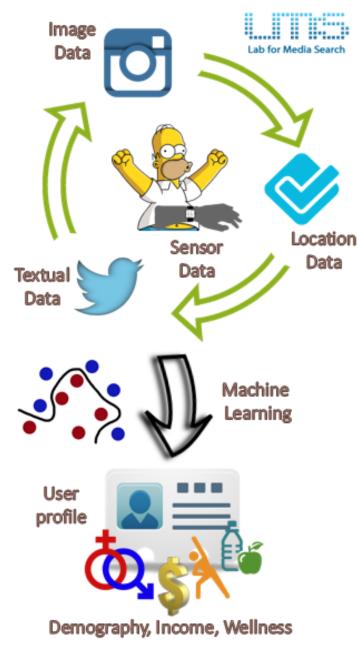
Summary

- We constructed and released a large multi-source multimodal cross-region "NUS-MSS" dataset;
- We conducted first-order and higher-order learning for user mobility and demographic profiling;
- New multi-modal features were proposed for a demographic profile learning.
- Based on our experimental results, we can conclude that multi-source data mutually complements each other and their appropriate fusion boosts the user profiling and venue recommendation performance.
- We believe that we can predict one's social media data and the data from wearable sensors.

You, actually can join us as Intern or Research Engineer http://next.comp.nus.edu.sg/ opportunities







The Project

User profile learning, such as mobility, wellness, or demographic profile learning, is of great importance to various applications. Meanwhile, the rapid growth of multiple social platforms makes it possible to perform a comprehensive user profile learning from different views. In our project, we construct large-scale multi-source multi-modal datasets, apply machine learning techniques on it to infer various user profile attributes, deploy large-scale data analytics platforms.

Requirements and Benefits

Requirements:

 Bachelor/Master/PhD full-time student (or graduate)

 Strong programming background (C#, Java, Python, R, MathLab, etc.)

 Strong mathematical background (Probability Theory, Linear Algebra, Convex Optimization)

Machine learning background

Benefits:

 1 year (extendable) Internship in NUS - leading Asia's university and of Top10 in the world

 Internship in leading Asia's Social Media Lab LMS@NUS

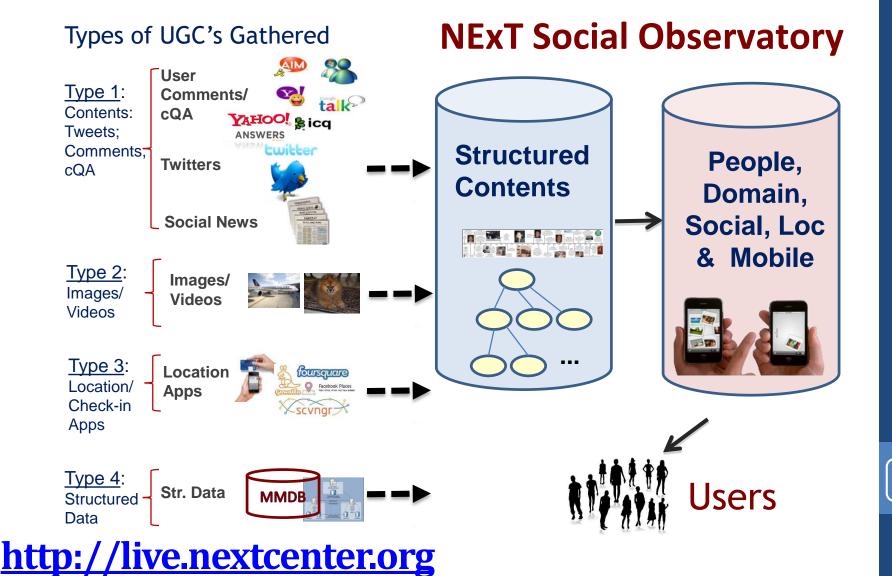
 Opportunity to publish your work in Top-ranked journals and conferences

Finance allowance provided.

 Opportunity to apply for PhD in NUS based on the internship results

http://nusmulsitource.azurewebsites.net

As Java Research Engineer



You, actually can join us as Intern or Research Engineer http://next.comp.nus.edu.sg/ opportunities



AINL-ISMW FRUCT OPEN DAY



Tat-Seng CHUAChair Professor Schoolof Computing, NationalUniversity of Singapore

Social Media Analytics: What has changed over the last 5 years.

Registration: You Name and Job Place to: office@ainlfruct.com or +7 (921) 438-80-77

7-9, Universitetskaya nab. (Здание Двенадцати Коллегий) Start: 11:00 AM