

# 360° User Profile Learning

from Multiple Social Networks

for Wellness and Urban Mobility Applications

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#### Agenda

Brief summary of the talk...

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#### **Motivation and Data**

- 1. Definition and Motivation
- 2. NUS-MSS Dataset
- 3. NUS-SENSE Dataset
- 4. Framework Overview

#### **Individual User Profiling**

- 1. Multi-modal data representation
- 2. Multi-Source Ensemble Learning for Demographic Profiling
- 3. Learning From Temporal Data for Personality Profiling
- 4. Sensor data representation
- 5. Multi-Task Learning for Wellness Profiling

#### **Group User Profiling**

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- 1. Multi-modal data representation
- 2. Clustering on Multi-Layer Graphs for Group Profiling
- 3. Cross-Domain Recommendation as Implicit Evaluation Approach
- 4. Real-World Application: bBridge Analytics Platform

#### Conclusion

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- 1. Conclusion
- 2. Future Work





# "

And "smartness" is not a measure of how advanced or complex the technology being adopted is, but how well a society uses technology to solve its problems and address existential challenges. Citizens are ultimately at the heart of our Smart Nation vision...

## **Smart Nation: 5 Key Domains**

Where Wellness and Mobility applications are the backbone



## Smart Nation: Dominance of Wellness and Mobility Applications

Smart Nation

**Mobility** 



oing our memories

SLAL .



Suggest routes, and book a direct ride to ye transport, Beeline crowdsources requests a up with new options for commuters. Sugge to your destination.



OneHMap ()

(h)

Evolution of our city's landscape! An open g photographs of Singapore to help trace the the geographical history of Singapore by ge photographs of Singapore, and add to the s of yesteryears.





Healthy 365 () 365

Health & diet tracking app for a healthier life calculate the corresponding calories burned tracking mobile app also helps to track your calories consumed.







Wellness



Personalised health records at your finger your fingertips through this one-stop portal related content, deals, rewards and e-serv





#### **User Profiling for Wellness and Mobility Domains**

On relation between Wellness Mobility and 360 ° User Profiling



## Multiple social networks describe users from multiple views

Some facts about social networks...

# More than 50% of onlineactive adults use more than three social networks in their daily life\*

\*According Paw Research Internet Project's Social Media Update 2014 (www.pewinternet.org/fact-sheets/social-networking-fact-sheet/)

## Different data modalities describe users from multiple views

Indeed, they are:



## User profiling in our works

Those attributes that we infer

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## Single Source Learning



## **Multi-Source Incomplete Learning**





- 1. Incorporating all information from incomplete sources
- 2. Considering the differences between sources

#### **Key Contributions of the Thesis**

From what it all started...



#### Key Contributions

# $\overleftrightarrow \to \diamondsuit$ Data for User Profiling

\*A. Farseev, N. Liqiang, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a Big data study. ACM International Conference on Multimedia Retrieval (ICMR). China. June 23-26, 2015.

#### **Data Gathering And Simultaneous Cross-Network Account Mapping**



Twitter plays a role of a "sink" for multi-modal data from other social networks.

**Cross-network** ambiguity is resolved after collection of the first cross-network post.

#### **Cross-Network Account Mapping: Example**

How to grab Alex's personal data...



#### **k** endomondo





Country:SingaporePostal Code:117417Birthday:Jun 08, 1989Sex:MaleWeight:71 kgHeight:168 cmFavorite Sport:Dancing

# I just finished running 0.52 miles in 17m:34s with #Endomondo #endorphins



#### **Cross-network post**

#### **Data Representation: Summary**

All data types together



Linguistic features: LIWC; Latent Topics Heuristic features: Writing behavior

## Location Features:



Location Semantics: Venue Category Distribution Mobility Features: Areas of Interest (AOI)

## Image Features



Image Concept Distribution (Image Net)



Exercise statistics + sport types + spectrum



## Our released large multi-source multi-modal datasets

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#### NUS-SENSE http://nussense.azurewebsites.net

Location	#users	#tweets	#check-ins	#images	#check-ins
Worldwide	5,375	16,763,310	19,743	48,137	140,926

#### NUS-MSS http://nusmss.azurewebsites.net

Location	#users	#tweets	#check-ins	#images
Singapore	7,023	11,732,489	366,268	263,530
London	5,503	2,973,162	127,276	65,088
New York	7,957	5,263,630	304,493	230,752

Data was voluntarily publicly released by Twitter users and collected via official Twitter API Datasets are released in a form of features thus user privacy is not affected.

Two Large Multi-Source Social Media & Sensor Datasets



# Individual Multi-View Learning Part I: Demographic Profiling

\*A. Farseev, N. Liqiang, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a Big data study. ACM International Conference on Multimedia Retrieval (ICMR). China. June 23-26, 2015.

#### On importance of demographics and its relation to mobility



#### On cross-domain importance of basic demographic attributes

What we can do if we know Homer's age?



Medium overweight, potential hypertonia and diabetes. Advertise new Beer brand and new car models.

#### Idea I

From what it all started..



#### **Research Questions**





Is it possible to boost supervised machine learning for individual user profiling performance by incorporating multi-modal data from multiple social networks?



#### **Related Research Directions: Individual User Profiling**



Usually, this problem of individual user profiling is treated as a supervised learning task and performed based on mono-source mono-modal datasets. Research on multi-source data integration is sparse and limited by unrealistic assumptions. Wellness attributes inference was not yet comprehensively studied.

#### Contributions...



\*A. Farseev, N. Liqiang, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a Big data study. ACM International Conference on Multimedia Retrieval (ICMR). China. June 23-26, 2015.

## Intuition behind late-fused multi-source learning



#### Age and Gender Prediction

Running Random Forests With Random Restart



#### Multi-View User Attribute Inference via Late Fusion: Details

for Individual User Profiling

- S > 1 data sources
- D<sub>s</sub> number of features extracted from each data source
- N<sub>s</sub> number of exclusively labeled data samples for each data source
- $D = \sum_{s=1}^{S} D_s$  total number of features in all data sources
- N =  $\sum_{s=1}^{S} N_s$  total number of samples from all data sources
- $\mathbf{X} = \{\mathbf{X}_1, \mathbf{X}_2, ..., \mathbf{X}_S\} \in \mathbb{R}^{N \times D}$  block-wise missing feature matrix
- For each  $X_s$  we train a family of decision tree classifiers  $h_i(X_s)_s$ , where each  $h_i(X_s)_{s,k} \equiv h(X_s | \Theta_{i,s,k})$ with the model parameters  $\Theta_{i,s,k}$  randomly chosen from s-th source model random vector  $\Theta_{i,s}$
- To obtain s-th source classification output  $\hat{f}_i(\bm{X_s})_s$ , s-th source model performs majority voting among  $\{h_i(\bm{X_s})_s\}$
- The final prediction is obtained by weighted voting among source models  $f_i(\mathbf{X}) = \frac{1}{S} \sum_{s=1}^{S} \hat{f}_i(\mathbf{X}_s)_s \times w_s$ , where  $w_s$  is s-th source weight

## Age and Gender Ground Truth (NUS-MSS)

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Attribute	Train (Age was Estimated from Education Path)	Test (Real Age Mentions)		
Gender				
Male	2536	129		
Female	2155	93		
Age Groups				
10-20	360	181		
20-30	589	28		
30-40	91	8		
40+	22	5		



Note: Age ground truth is small Solution: estimated age ground truth from users' Education and Occupation history

#### Age and Gender Prediction: Results

#### About The Power Of Multiple Sources..

Method	Gender	Age	
Single-Source			
RF Location Cat. (Foursquare)	0.649	0.306	
RF LWIC Text(Twitter)	0.716	0.407	
RF Heuristic Text(Twitter)	0.685	0.463	
RF LDA 50 Text(Twitter)	0.788	0.357	
RF Image Con- cepts(Instagram)	0.784	0.366	
	Multi-Source combinations		
RF LDA + LIWC(Late Fusion)	0.784	0.426	
${ m RF}$ LDA + Heuristic(Late Fusion)	0.815	0.480	
$\begin{array}{l} {\rm RF \ Heuristic} + {\rm LIWC \ (Late} \\ {\rm Fusion}) \end{array}$	0.730	0.421	
RF All Text (Late Fusion)	0.815	0.425	
$\operatorname{RF}$ Media + Location (Late Fusion)	0.802	0.352	
RF Text + Media (Late Fusion)	0.824	0.483	
$\operatorname{RF}$ Text + Location (Late Fusion)	0.743	0.401	
All sources together			
RF Early fusion for all fea- tures	0.707	0.370	
BF Multi-source (Late Fu-	0.878	0.509	

Data Source Combinations

sion)

Baselines	Method	Gender	Age
	SVM Location Cat. (Foursquare)	0.581	0.251
	SVM LWIC Text(Twitter)	0.590	0.254
	SVM Heuristic Text(Twitter)	0.589	0.290
	SVM LDA 50 Text(Twitter)	0.595	0.260
	SVM Image Con- cepts(Instagram)	0.581	0.254
	NB Location Cat. (Foursquare)	0.575	0.185
	NB LWIC Text(Twitter)	0.640	0.392
	NB Heuristic Text(Twitter)	0.599	0.394
	NB LDA 50 Text(Twitter)	0.653	0.343
	NB Image Con- cepts(Instagram)	0.631	0.233
7	Statistical Analysis		
)	Weighted Cohen's Kappa	$\kappa_w = 0.745, p < 0.01$	$\kappa_w = 0.297, p < 0.01$

\*A. Farseev, N. Liqiang, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a Big data study. ACM International Conference on Multimedia Retrieval (ICMR). China. June 23-26, 2015.

# Health is a state of body. Wellness is a state of being... - James Stanford

# C+C Individual Multi-View User Profiling Part II: Wellness Profiling

\*A. Farseev, A., & Chua, T. S. (2017). Tweetfit: Fusing multiple social media and sensor data for wellness profile learning. In Proceedings of the Thirty-First AAAI Conference on Artificial Intelligence. AAAI.

## Weight Problems Consequences

It is not just about looking not fit...

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# Weight Problems Consequences

- All-causes of death (mortality)
- High blood pressure (Hypertension)
- High / Low HDL cholesterol
- Type 2 diabetes
- Coronary heart disease
- Stroke

- Gallbladder disease
- Osteoarthritis
- Some cancers
- Mental illness such as clinical depression
- Body pain

\*Health effect of overweight and obesity. Center of disease control and prevention. http://www.cdc.gov/healthyweight/effects/

#### Idea II

Going further towards realizing the ideal of 360° User Profile Learning



#### **Research Questions**

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#### Question One

Is it possible to improve the performance of BMI category and "BMI Trend" inference by fusing multiple social media and sensor data?

#### Question Two

What is the contribution of sensor data towards BMI category and "BMI Trend" inference?

#### Question Three

Is it possible to improve the performance of BMI category and "BMI Trend" inference by incorporating inter-category relatedness into the learning process?

#### **Contributions**





First Social-Sensor Dataset NUS-SENSE

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\*Farseev, A., & Chua, T. S. (2017). Tweet can be Fit: Integrating Data from Wearable Sensors and Multiple Social Networks for Wellness Profile Learning. ACM Transactions on Information Systems (TOIS).
#### Unite Social Media And Wearable Sensors For Physical Attributes Inference

Just tweet to be fit....



Weight Fluctuation Trend (BMI Trend)





**Solution:** 

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#### What was the problem of the multi-source ensemble?

Previous framework advantages and limitations.

#### Limitation:

#### Moels for Learn $f(\mathbf{X}|\widehat{\boldsymbol{\Theta}})$ each source **X**<sub>1</sub> from all data sources simultaneously. $\hat{f}(\mathbf{X_1}|\boldsymbol{\theta_1})_1$ Source 1 Combination X<sub>2</sub> Moels for f(X| 0) $\hat{f}(\mathbf{X_1}|\boldsymbol{\Theta_2})_2$ ŷ each source Source 2 X<sub>3</sub> Ξ (i) Prediction Ŷ(X₁|Ø₁ン₁ Source 1 $\hat{f}(\mathbf{X_1}|\boldsymbol{\Theta_3})_3$ Twitte Source 3 $X_2$ $f(\mathbf{X}| \, \widehat{\boldsymbol{\Theta}})$ ntagran ŷ X<sub>3</sub> Source 2 (i) Ξ Prediction **Fwitte** Source 3 Models were trained independently. $\hat{f}(\mathbf{X}_2|\boldsymbol{\Theta}_3)_3 \hat{f}(\mathbf{X}_2|\boldsymbol{\Theta}_2)_2 \hat{f}(\mathbf{X}_3|\boldsymbol{\Theta}_1)_1$

Limitation: Information about source relations was not considered.

#### Multi-Source Multi-Task Learning



Users group Z for category g(i)

#### **Doing Predictions via Multi-Source Multi-Task Learning**

#### Notations

Notation	Description
Ν	Number of exclusively labeled data samples
$S(\geq 2)$	Number of data sources (data modalities)
$G(\geq 1)$	Number of inference attribute categories (for BMI category, $G=8;$ for "BMI Trend", $G=1)$
g	Inference attribute category (class). For example, "Obese" or "Normal" in case of BMI category attribute.
Т	Number of multi-task learning Tasks
t	A multi-task learning Task
$D_t$	Dimensionality (feature vector dimension) of the task $\boldsymbol{t}$
$D_{max}$	Maximum possible dimensionality of a task
$N_t$	Number of data samples of the task $t$
$\hat{T}$	Number of different existing combinations of sources
$f_t(\mathbf{x}_j^t; \mathbf{w}^t)$	Linear prediction model for the $jth$ data sample of task $t$
$\mathbf{w}^t \in \mathbb{R}^{D_t}$	Model parameter vector of task $t$
W	All model parameters, denoted as linear mapping block matrix
$\Gamma(\mathbf{W})$	Objective function
$\Psi(\mathbf{X},\mathbf{W},\mathbf{Y})$	Loss function
$\Upsilon(\mathbf{W})$	Sparsity regularizer
$\Omega(\mathbf{W})$	Inter-category smoothness regularizer
$\rho(s,f)$	Index function that denotes all the model parameters of the $fth$ feature from the $sth$ source
$\xi(t,g)$	Index function that picks up the model parameter $(\mathbf{w}_{g+1}^t)$ , which corresponds to the attribute category $g + 1$ (adjacent to $g$ )

Generic Multi-View Hybrid Fusion Approach 太

$$\label{eq:Gamma} \begin{split} \Gamma(\mathbf{W}) = \mathop{\arg\min}\limits_{\mathbf{W}} \, \Psi(\mathbf{X},\mathbf{W},\mathbf{Y}) + \lambda \Upsilon(\mathbf{W}) + \mu \Omega(\mathbf{W}), \end{split}$$

$$\Psi(\mathbf{X}, \mathbf{W}, \mathbf{Y}) = \frac{1}{T} \sum_{t=1}^{T} \frac{1}{N_t} \sum_{i=1}^{N_t} \log(1 + e^{-y_i^t f_t(\mathbf{x}_i^t; \mathbf{w}^t)})$$

$$\Upsilon(\mathbf{W}) = \sum_{s=1}^{S} \sum_{f=1}^{F_s} \left\| \mathbf{w}_{\rho(s,f)} \right\|$$

Inter-Category Smoothness Regularization  $\mathbf{\hat{\Omega}}(\mathbf{W}) = \sum_{t=1}^{\hat{T}} \sum_{g \in C_{D_t}} \kappa_{g,\xi(t,g)} \left\| \mathbf{w}_g^t - \mathbf{w}_{\xi(t,g)}^t \right\|^2$ 

#### **BMI and BMI Trend Ground Truth (NUS-SENSE)**

Attribute	Train	Test					
BMI Trend							
Decrease	67	16					
Increase	53	11					
	BMI						
Severe Thinness	71	16					
Moderate Thinness	24	6					
Mild Thinness	80	18					
Normal	331	76					
Pre Obese	157	36					
Obese I	105	25					
Obese II	47	11					
Obese III	45	9					



Note: data for some categories is not large. Solution: applied SMOTE oversampling

#### **BMI Category and BMI Trend Prediction: Results (1)**

#### **Data Source Combinations**

Data Source Combination	BMI category prediction			
Data Source Combination	$R_{Mac}/P_{Mac}$	$F_{1,Mac}$		
Visual	0.049/0.188	0.077		
Venue Semantics & Mobility	0.194/0.107	0.137		
Sensors	0.153/0.158	0.155		
Textual	0.229/0.146	0.178		
Visual + Sensors	0.174/0.201	0.186		
Visual + Text	0.126/0.245	0.166		
Visual + Venue Semantics & Mobility	0.161/0.154	0.157		
Text + Venue Semantics & Mobility	0.160/0.204	0.179		
Sensors + Venue Semantics & Mobility	0.163/0.233	0.191		
${\bf Sensors} + {\bf Text}$	0.148/0.270	0.191		
Visual + Text + Venue Semantics & Mobility	0.126/0.233	0.163		
Sensors + Text + Visual	0.137/0.207	0.164		
Sensors + Text + Venue Semantics & Mobility	0.182/0.236	0.205		
${\bf Sensors} + {\bf Venue} \ {\bf Semantics} \ \& \ {\bf Mobility} + {\bf Visual}$	0.180/0.283	0.221		
All Data Sources	0.214/0.292	0.246		

#### **Other Baselines**

Method	BMI cate	egory	"BMI Trend"		
Monoq	$R_{Mac}/P_{Mac}$	$F_{1,Mac}$	$R_{Mac}/P_{Mac}$	$F_{1,Mac}$	
MSESHC [47]	0.141/0.145	0.142	0.634/0.655	0.644	
Random Forest	0.135/0.226	0.169	0.333/0.863	0.480	
iMSF [160]	0.171/0.174	0.172	0.649/0.649	0.649	
$aMTFL_2$ [85]	0.162/0.215	0.184	0.700/0.722	0.710	
TweetFit	0.222/0.202	0.211	0.705/0.732	0.718	
$M^2WP$	0.221/0.229 0.225		$\Omega$ is not app	plicable	

8 BMI Categories: Thinness I, II, III; Normal; Obese I, II, III, IV 2 BMI Trends: Increase; Decrease

#### Source Importance Analysis: Feature level

#### Different feature types

Feature type	S. Th.	M. Th.	Md. Th.	Nrm.	P-Ob.	Ob. I	Ob. II	Ob. III
Latent topics	2	5	0	0	1	2	4	1
Lexicon	4	3	3	1	0	2	1	0
Writing style	2	1	1	1	0	2	1	3
Image con.	25	5	4	1	3	7	9	4
Venue sem.	19	5	1	2	11	5	11	2
Mob. & Tmp.	3	4	3	1	2	4	4	2
Work. sem.	1	0	1	0	1	2	2	2
Freq. domain	15	8	19	10	18	17	25	13
Work. stat.	1	2	2	1	1	2	2	3

1. Text features are less useful as compared to others (consistent with cross-source experiment).

2. Image features are more helpful in distinguishing weight problems (abnormal BMI categories).

3. Venue categories (semantics) are more powerful for the whole BMI scale as compared to geographical mobility patterns.

4. Temporal workout features, are the most useful and absolutely necessary, while the type of exercise as well as exercise statistics play auxiliary roles.

#### On Power of Sensor Data for Other Applications...

1.

2.



Class / Physical	F1 Score						
Exercise	Adaboost	SVM	NN	CNN	BDT	Fusion	
Walking	1.00	1.00	0.67	1.00	0.56	1.00	
Aerobics	0.83	0.83	0.33	0	0.83	0.83	
Running	0.93	0.93	0.84	0.78	0.91	0.95	
Indoor Cycling	0.60	0.76	0.25	0.59	0.55	0.89	
Weight Training	0.86	0.75	0.46	0.75	0.29	0.75	

\* A. Kumar Chowdhury, A. Farseev, P.-R. Chakraborty, D. Tjondronegoro and V. Chandran (2017). Automatic Classification of Physical Exercises from Wearable Sensors using Small Dataset from Non-Laboratory Settings. In Proceedings of IEEE Life Science Conference (LSC).

### Every successful individual knows that his or her achievement depends on a community of persons working together.

- Paul Ryan

# Group Multi-View Learning And Its Application In Urban Mobility Domain (NUS-MSS)

#### **User Community Definition**

Communities are distinct groups of people, divided by a certain property.



#### Why do we need to detect user communities (2)?

For personalized advertisement and marketing

## Chocolate Bar Retailer

Market Goods on Social Media

## Chicken Rice Seller

#### Idea III

Going further towards realizing the ideal of 360° User Profile Learning

Input One Integration of Data from multiple social networks helps in improving Individual Profiling Performance. Input Two 2 It was not well investigated if Idea multi-source data allows for Perform Group User Profiling group profiling performance Alex improvement. (User Community Detection) Based Multiple Social Networks

#### **Research Questions**







Question One What the contribution is of each data source (modality) towards group user profiling?.



#### Question Two

Inter-source relationship information enable us to find better user communities.

Question Three



#### **Related Research Directions: Group User Profiling**



Usually, this problem of group user profiling is treated as a unsupervised learning task and performed based on mono-source mono-modal datasets. Research on multi-source group profiling is relatively sparse and limited by lack of inter-source relationship modeling. Implicit evaluation is adopted in most of the related studies.

#### Contributions







New Generic Approach For Clustering On Multi-Layer Graphs that considers inter-layer relationship



New Schema For Automatic Inter-Layer Relationship Inference From Data

\*Farseev, A., Samborskii, I., Filchenkov, A., & Chua, T. S. (2017 August). Cross-Domain Recommendation via Clustering on Multi-Layer Graphs. In Proceedings of the 40th International ACM SIGIR Conference on Research and Development in Information Retrieval.

#### Multi-source data representation via multi-layer graphs



Multi-layer graph – graph G, where  $G = \{G_i\}, G_i = (V, E_i)$ 

#### **Problem Formulation: MinCut Problem**

For a given number k of subsets, the MinCut involves choosing a partition  $C_1, \ldots, C_k$  such that it minimizes the expression:

$$cut(C_1, \dots, C_k) = \sum_{i=1}^{\kappa} W(C_i, \overline{C_i})$$

The state-of-the-art approximation of *MinCut* is formulated in a form of **standard trace minimization problem** 

 $\min_{U \in \mathbb{R}^{n \times k}} \operatorname{tr}(U^T L U), \text{ s. t. } U^T U = I$ 

Can be solved by Spectral Clustering

Or for multi-layer graph:

$$\min_{U \in \mathbb{R}^{n \times k}} \operatorname{tr}(U^T L_{sum} U), \text{ where } L_{sum} = \sum_{i=1}^{M} L_i$$

Unable to handle cross-source relationship

\*W is the sum of weights of edges attached to vertices in  $C_i$ 



#### Extending definition of trace minimization

$$\min_{U \in R^{n \times k}} \sum_{i=1}^{M} \operatorname{tr}(U^{T}L_{i}U), \text{ s. t. } U^{T}U = I$$
$$\min_{U \in R^{n \times k}} \operatorname{tr}(U^{T}L_{sum}U), \text{ where } L_{sum} = \sum_{i=1}^{M} L_{i}$$

Suffers from poor generalization ability.

#### Regularized Clustering on Multi-layer Graph -1

Distance between two spaces  $Y_1$  and  $Y_2$  (graph layers) can be measured on Grassman Manifolds:





\* X. Dong, P. Frossard, P. Vandergheynst, and N. Nefedov. Clustering on multi-layer graphs via subspace analysis on grassmann manifolds. IEEE Tr. on Signal Processing, 2014.

#### Regularized Clustering on Multi-layer Graph: Inter-Layer Smoothness

Extends the objective function to introduce the subspace analysis regularization

$$\min_{U \in \mathbb{R}^{n \times k}} \sum_{i=1}^{M} \operatorname{tr} \left( U^{T} L_{i} U \right) + \alpha \left( kM - \sum_{i=1}^{M} \operatorname{tr} \left( UU^{T} U_{i} U_{i}^{T} \right) \right), \text{ s. t. } U^{T} U = I$$
$$\min_{U \in \mathbb{R}^{n \times k}} \operatorname{tr} \left( U^{T} L_{mod} U \right)$$
$$L_{mod} = \sum_{i=1}^{M} (L_{i} - \alpha U_{i} U_{i}^{T})$$

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#### Regularized Clustering on Multi-layer Graph: Inter-Layer Relationship

By using distance on Grassman Manifolds, we present the new objective function for the *i*<sup>th</sup> layer:

$$\begin{split} \min_{\widehat{U}_i \in \mathbb{R}^{n \times k}} \operatorname{tr}(\widehat{U}_i^T L_i \widehat{U}_i) + \beta_i \left( kM - \sum_{j=1, j \neq i}^M w_{i,j} \operatorname{tr}(\widehat{U}_i \widehat{U}_i^T U_j U_j^T) \right) \\ \min_{\widehat{U}_i \in \mathbb{R}^{n \times k}} \operatorname{tr}\left(\widehat{U}_i^T \widehat{L}_i \widehat{U}_i\right) \\ \widehat{L}_i = L_i - \beta_i \sum_{j=1, j \neq i}^M w_{i,j} \operatorname{tr}\left(U_j U_j^T\right) \end{split}$$

New Inter-Layer Relationship Regularization 📈

#### Heuristic to estimate $\mathbf{w}_{i,i}$ when computing i-th layer ?

$$\min_{\widehat{U}_i \in \mathbb{R}^{n \times k}} \operatorname{tr}\left(\widehat{U}_i^T \widehat{L}_i \widehat{U}_i\right), \widehat{L}_i = L_i - \beta_i \sum_{j=1, j \neq i}^M w_{i,j} \operatorname{tr}\left(U_j U_j^T\right)$$

Inter-layer relationship graph R(V, E) – weighted graph which represents the similarity between layers.

$$\forall (i,j) \in E, w_{i,j} = \frac{\sum_{k=2}^{K} \left(1 - \frac{\left\|M_{i,k} - M_{j,k}\right\|}{\sqrt{N(N-1)}}\right)}{K-1}$$

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where  $M_{i,k}$  is clustering co-occurrence matrix of layer i,  $m_{a,b} = 1$ , if users a and b assigned to the same cluster, and 0 otherwise.

Generic Heuristic for Layer Similarity Computation for Multi-Layer Graph Clustering 🏹

#### Regularized Clustering on Multi-layer Graph: Final objective function

Let's combine equations from previous slides to define the final objective function:

$$\lim_{U \in \mathbb{R}^{n \times k}} \sum_{i=1}^{M} \operatorname{tr} \left( U^{T} \widehat{L}_{i} U \right) + \alpha \left( kM - \sum_{i=1}^{M} \operatorname{tr} \left( UU^{T} \widehat{U}_{i} \widehat{U}_{i}^{T} \right) \right) =$$
$$= \min_{U \in \mathbb{R}^{n \times k}} \operatorname{tr} \left( U^{T} \sum_{i=1}^{M} (\widehat{L}_{i} - \alpha \widehat{U}_{i} \widehat{U}_{i}^{T}) U \right)$$

#### Explicit Evaluation: Examples of Detected User Communities in Singapore

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Namo	Bag of Words for different modalities				
	Text	Visual	Location		
Gadgets	device,	mouse, digital	electronics store, tech		
832	launcher,	clock, hard	startup, technology		
users	android	disc	building		
Arts	painting,	obelisk, paint-	arts & crafts store,		
538	landscape,	brush, pencil	arts & entertainment,		
users	reflection	box	museum		
Food	dining, cof-	pineapple, mi-	italian restaurant,		
446	fee, cook-	crowave, fry-	pizzeria, macanese		
users	ing	ing pan	restaurant		

360° User Profile Learning from Multiple Social Networks for Wellness and Urban Mobility Applications

Junior College

#### Implicit Evaluation: Venue Category Recommendation

Venue category recommendation – recommendation of venue categories to user using information about his past visits and other users.

Result: ranked venue category list:

Clothing Store Rank (Rank 1)
Hotel Rank (Rank 2)

Ice Cream Shop (Rank K = 764)

Total 764 different categories



360° User Profile Learning from Multiple Social Networks for Wellness and Urban Mobility Applications

#### **Venue Category Recommendation**

Collaborative Venue Category Recommendation – recommendation of venue categories (i.e. restaurant, cinema) to user using information about his/her profile (i.e. past visits) and/or information about users from the same domain.

#### Ranked list

1. Clothing Store Rank2. Hotel Rank

764. Ice Cream Shop

National University Hospital

ore

ng

Tolliroad

Kent Ridge CC24

Aligio olillese

Junior College

**One-North** 

Dover Dr

Prince George's

#### Venue visits in past:

360° User Profile Learning from Multiple Social Networks for Wellness and Urban Mobility Applications

#### Implicit Evaluation: Cross-Domain Venue Category Recommendation

Cross Domain - Venue category recommendation – recommendation of venue categories (i.e. restaurant, cinema) using information about his/her profile (i.e. past visits) and/or information about users from other sources (i.e. images, texts, location types).

#### Ranked list:



Multi-Source Data:

764. Ice Cream Shop

National University Hospital

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Kent Ridge CC24

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Junior College

**One-North** 

Dover Dr

Prince George's

#### **Cross-Source Community-Based Collaborative Recommendation**

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We perform venue category recommendation based on both Individual and Group Knowledge:

$$rec(u) = sort\left(\gamma \cdot vec_u + \theta \frac{\sum_{v \in C_u} vec_v}{|C_u|}\right)$$



#### Data

NUS-MSS Dataset was split into training, validation and testing sets on a time basis:



1801 users from Singapore, 813 users from London, and 1602 users from New York with data from all three social networks in training, validation and testing sets.

#### **Evaluation Against Recommender Systems**



#### **Evaluation Against Community Detection Approaches**



+ Incorporation of group knowledge is is important

- + Multi-modal clustering performs better than single-source clustering
- + Incorporation of Inter-Source relationship is crucial.

#### **Comparing Data Source Combinations**



+ In different geo regions, different data sources are of different importance

+ Location data is more powerful than other data modalities

	(	$\mathbf{tw}$	4sq	$\mathbf{inst}$	$\mathbf{tmp}$	mob \
	tw	1	0.632	0.621	0.643	0.561
W	4sq	0.632	1	0.614	0.631	0.570
$W_R =$	inst	0.621	0.614	1	0.621	0.551
	tmp	0.643	0.631	0.621	1	0.560
	\ mob	0.561	0.570	0.551	0.560	1 /

## රාදා Overall Framework

#### 360° User Profile Learning Framework

Multi-Source User Profiling And Its Applications in One Framework....



#### The Framework in Action


# If you can't explain it simply, you don't understand it well enough.

- Albert Einstein, Physicist

## い気间 User Profiling Analytics

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#### Idea IV

Understanding inter-source relationship from the data perspective



#### **Research Questions**







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What is the relation between different data modalities, data sources, and individual user attributes?



What is the relation between different data modalities, data sources, and detected user communities?

### **Related Research Directions: Social Media Data Analytics**

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#### **Descriptive Analytics**

Description and discussion marding collected social media **NOT** (mainly Twitter). Main **NOT** (NFORMATIVE Clouds, Distribution) Topics, etc.



#### **Census vs Social Media**

In most cases, comparison of publicly available census population Obesity **PCE** dia data statistic **SOURCE** preas **SOURCE** preas **SOURCE** of **SOURCE** of Mejova et ones from **OR** curres by Sharma et al. [2016], diet success on MyFitnessPal by Weber et al. [2015]

Most of the works apply statistical analysis on data from single source/modality, but did not study the relationship within sources / modalities.

#### Contributions







First study on Cross-Modal Statistical Analysis of Users from Multiple Social Networks

\*Farseev, A., & Chua, T. S. (2017). Tweet can be Fit: Integrating Data from Wearable Sensors and Multiple Social Networks for Wellness Profile Learning. ACM Transactions on Information Systems (TOIS).

E-Mail: farseev@u.nus.edu | Website: http://farseev.com

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#### Pearson Correlation to Visualize Significant Data Relationships

Sample correlation coefficient r – an estimate of the unknown correlation coefficient for a representative sample of size n:

$$r = \frac{Cov(x,y)}{\sqrt{Var(x)Var(y)}} = \frac{\sum_{i=1}^{n} (x_i - \overline{x})(y_i - \overline{y})}{\sqrt{\sum_{i=1}^{n} (x_i - \overline{x})^2 \sum_{i=1}^{n} (y_i - \overline{y})^2}},$$

where  $x_i, y_i$  are i-th population samples and  $\overline{x}, \overline{y}$  are the population means.



#### Individual Profile Analytics: Correlation with individual attributes



### Group Profile Analytics: Correlation between user communities

ID Name Profile (Terms)			Profile (Terms)					
Twitter								
	1	Work/Active	#misspellings, #words/tweet, work					
	Foursquare							
	1	Shop/Dine	Mall, Chinese Restaurant, Fast Food, Japanese Restaurant, Food Court					
	3	Business/Travel	Airport, Café, Hotel, Bakery, Bus Station					
	Instagram							
	1	Beach/Leisure	Lotion, Sunscreen, Sea slug, Swan					
	3	Home/Family Gong, Backpack, Dog, Pot, Library (Book)						
	Temporal							
	2	Misc.	Weekends 12 – 15					
	3	Misc.	Weekends 6 – 12, Weekdays 18 – 24					
	Mobility							
	3 Explorers #AOI outliers							

- Buskingsbisidered and the state of the
- Basitives solver attent to spent more time on family activities
- Lack of business activities by Shopper & Diners explains negative relation with Business community

Significant overlap in community detection results show the ability of data source to compliment each other.



# It is a mistake to try to look too far ahead...

- Winston S. Churchill



### Future Work



### Future Work:

- Utilization of Deep Neural Networks for Individual Multi-View Supervised Learning
- Utilization of Temporal Data Component for Modeling Multi-View Temporal Dependencies.



Exploring Semi-Supervised Learning for Better Multi-View Clustering

### <Preliminary Results>

## Multi-View Neural Temporal Learning for Personality Profiling

### Preliminary Study on Multi-View Temporal Learning for Personality Profiling

#### MBTI Personality Scale



#### **Preliminary Study: Dealing with missing data**

Divide user activity into K time periods

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### Preliminary Study: Incorporation of temporal aspect

Model: LSTM for time periods. Neural network that will take into account multiple modalities and temporal
aspect of the data.



Experiment. Test the temporal model on different data modalities and their combinations (use only complete data)

#### **Preliminary Results: Different Data Source Combinations**

Table 3: The results for combination of data of different modalities, the best window size is shown in brackets. Evaluation metrics: Macro  $F_1$ .

	E/I	S/I	T/F	J/P
Text (T)	0,362 (2)	0,456 (8)	0,380 (6)	0,369 (9)
Media (M)	0,349 (2)	0,409 (5)	0,493 (9)	0,372 (7)
Location (L)	0,531 (4)	0,43 (4)	0,493 (9)	0,394 (5)
Т, М	0,349 (3)	0,494 (3)	0,465 (9)	0,443 (2)
M, L	0,511 (4)	0,505 (5)	0,496 (4)	0,495 (3)
T. L	0,521 (5)	0,518 (3)	0,495 (3)	0,496 (7)
T, M, L	0,542 (6)	0,528 (9)	0,534 (7)	0,530 (5)

Table 2: Results obtained by non-temporal baselines and PLSTM framework. Evaluation metrics: macro  $F_1$ 

	Gradient Boosting	Logistic Regression	Naive Bayes	LSTM
E/I	0,615	0,600	0,440	0,541
S/N	0,495	0,425	0,33	0,524
T/F	0,570	0,435	0,440	0,534
J/P	0,510	0,395	0,470	0,530

Table 4: Most im	portant features	for MBTI	categories
	1		0

Category	E/I	S/N
Heuristic	Num. of hashtags	Num. of misspellings
features	Dairy food	Time 12 am - 3 am
LIWC	"past"	"anxiety"
features	"anxiety"	"achievement"
Location	Car rental locations	Financial services
features	Coworking spaces	Health food stores
Category	T/F	J/P
Heuristic	Num. of repeated chars	Num. of misspellings
features	Num. of misspellings	Time 12 am - 3 am
LIWC	"affection"	"motion"
features	"feelings"	"affection"
Location	Office supplies places	Shops
features	Food places	Volleyball courts

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# Having here or take away?

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#### Main takeaways



Multi-Source Data Describes Users From Multiple Perspectives Learning From Multi-Source Data Allows For Achieving Significant Improvement of Classification

Join Learning From Social Media Data And Sensor Data Helps To Improve Wellness Profiling Performance Considering Inter-Source Relationship is Useful for Multi-Source Clustering and Recommendation Future Work: Multi-View Temporal Neural Learning

#### **Top 10 involved publications**

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Farseev, A., Nie, L., Akbari, M., & Chua, T. S. (2015 June). Harvesting multiple sources for user profile learning: a big data study. In Proceedings of the 5th ACM Conference on Multimedia Retrieval (pp. 235-242). ACM.

Farseev, A., Kotkov, D., Semenov, A., Veijalainen, J., & Chua, T. S. (2015 June). Crosssocial network collaborative recommendation. In Proceedings of the 7th ACM Conference on Web Science (p. 38-39). ACM.

Farseev, A., Akbari, M., Samborskii, I., & Chua, T. S. (2016). **360° user profiling: past, future, and applications.** by Aleksandr Farseev, Mohammad Akbari, Ivan Samborskii and Tat-Seng Chua with Martin Vesely as coordinator. ACM SIGWEB Newsletter, (Summer), 4.

Farseev, A., Samborskii, I., & Chua, T. S. (2016 October). **bBridge: A Big Data Platform for Social Multimedia Analytics.** In Proceedings of the 25th ACM Conference on Multimedia (pp. 759-761). ACM.

Farseev, A., & Chua, T. S. (2017 February). TweetFit: Fusing Multiple Social Media and Sensor Data for Wellness Profile Learning. In Proceedings of the Thirty-First AAAI Conference on Artificial Intelligence (pp. 87-93). AAAI. Farseev, A., & Chua, T. S. (2017). Tweet can be Fit: Integrating Data from Wearable Sensors and Multiple Social Networks for Wellness Profile Learning. ACM Transactions on Information Systems (TOIS).

Farseev, A., Samborskii, I., Filchenkov, A., & Chua, T. S. (2017 August). Cross-Domain Recommendation via Clustering on Multi-Layer Graphs. In Proceedings of the 40th International ACM SIGIR Conference on Research and Development in Information Retrieval.

Chowdhury, A.-K., Farseev, A., Chakraborty, P.-R., & Tjondronegoro, D. (2017 December). Automatic Classification of Physical Exercises from Wearable Sensors using Small Dataset from Non-Laboratory Settings In Proceedings of the First IEEE Life Science Conference. IEEE.

Buraya, K., Farseev, A., Filchenkov, A., & Chua, T. S. (2017 February). Towards User **Personality Profiling from Multiple Social Networks.** In Proceedings of the Thirty-First AAAI Conference on Artificial Intelligence. AAAI.

Nie, L., Zhang, L., Wang, M., Hong, R., Farseev, A., & Chua, T. S. (2017). Learning user attributes via mobile social multimedia analytics. ACM Transactions on Intelligent Systems and Technology (TIST), 8(3), 36.

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#### Prof. Tat-Seng Chua

Who has guided me though the Jungle of Research and Deep Russian Forests

# Thank You

Questions?

# Backup I

Multi-View Features

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#### **Textual data representation (1): LIWC**

Pennebaker's LIWC Descriptors



#### **69 LIWC Categories**

\* Pennebaker, J. W. (2011). The secret life of pronouns.

#### Textual data representation (2): Latent Topic Modeling

Latent Dirichlet Allocation



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#### **Textual data representation (3): Writing style features**

Heuristically inferred and found to be useful...



#### **Image Data Representation: Image Concept Detection**

Going deeper with convolutions with Google Net



\*Szegedy, C., Liu, W., Jia, Y., Sermanet, P., Reed, S., Anguelov, D., & Rabinovich, A. (2015). Going deeper with convolutions. In *Proceedings of the IEEE Conference on Computer Vision and Pattern Recognition* (pp. 1-9).

#### Location Data Representation (1): Utilizing Venue Semantics

Venues are not just GEO points, but multidimensional objects with rich semantics



	Category 1		Category Restaurant		Category Airport		Category K
User 1	0	0	2	0	1	0	0
•••	*	*	*	*	*	*	*
User N	*	*	*	*	*	*	*

Each user is represented as distribution among 764 venue categories

#### Location Data Representation (2): Mobility Features

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**User's A**rea of Interests (AoI) – area the most frequently visited by the user. *In fact, it is the convex hull over the dense user's check-in region (DB-Scan cluster).* 

\*Qu, Y., & Zhang, J. (2013, May). Trade area analysis using user generated mobile location data. In *Proceedings of the 22nd international conference on World Wide Web* (pp. 1053-1064). International World Wide Web Conferences Steering Committee

#### **Sensor Data Representation**





 $\stackrel{\diamond}{\rightarrow}$ 

Age / Gender



sport categories



Furrier's Spectrum 500 frequency bins  $F_{Max} = 0.5 dHz$ 

### Backup II Demographic Profiling Training Details

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#### **Age and Gender Prediction: Details**

Some details that you may find in the paper

- Bias of estimated ages does not exceed ±2.28 years. It is thus reasonable to use the estimated age for age group prediction task.
- We have adopted SMOTE\* oversampling to obtain balanced age-group labeling
  - By performing 10-fold cross validation, we determine the optimal number of constructed random trees for each classifier with iteration step equal to 5 as 45, 25, 35, 40, 105 random trees for Random Forest Classifiers learned based on location, LIWC, heuristic, LDA 50, and image concept features respectively.
- We jointly learn the l<sub>i</sub> model "strength" coefficient by performing "Hill Climbing" optimization\*\* with step 0.05 and 1000 random restarts.

\*N. V. Chawla, K. W. Bowyer, L. O. Hall, and W. P. Kegelmeyer. Smote: synthetic minority over-sampling technique. Journal of artificial intelligence research, 2002.

\*\*An iterative algorithm that starts with an arbitrary solution to a problem, then attempts to find a better solution by incrementally changing a single element of the solution. If the change produces a better solution, an incremental change is made to the new solution, repeating until no further improvements can be found.

### Backup III Multi-Task Learning

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### Inspiration: Multi-Task Learning (MTL)

#### Single Task Learning



Multi-task Learning is different from single task learning in the training (induction) process.

#### Multi-Task Learning



Inductions of multiple tasks are performed simultaneously to capture intrinsic relatedness.



Example of Regularized MTL: Assumption: task parameter vectors of all tasks are close to each other.

### **Optimization of Multi-Source Multi-Task Objective**

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Smooth Reformulation of the objective:

 $f(\mathbf{W}) = \underset{\mathbf{W}\in\mathbf{Z}}{\arg\min} \ \Psi(\mathbf{X}, \mathbf{W}, \mathbf{Y}) + \mu \Omega(\mathbf{W}) \quad s.t. \ \mathbf{Z} = \left\{ \mathbf{W} \mid \|\mathbf{W}\|_{2,1} \le z \right\},$ 

Nesterov's Optimization Solution on Each Step,  $S_i$  computed from past solutions:

$$\mathbf{W}_{i+1} = \underset{\mathbf{W}}{\operatorname{arg min}} M_{\gamma_i, S_i}(\mathbf{W}),$$

$$M_{\gamma_i,S_i}(\mathbf{W}) = f(\mathbf{S}_i) + \langle \nabla f(\mathbf{S}_i), \mathbf{W} - \mathbf{S}_i \rangle + \frac{\gamma_i}{2} ||\mathbf{W} - \mathbf{S}_i||^2,$$

$$\mathbf{S}_i = \mathbf{W}_i - \alpha_i (\mathbf{W}_i - \mathbf{W}_{i-1}).$$
## Backup IV

Wellness Profiling Baselines

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### **Wellness Profiling Baselines**

#### **Wellness Profiling Baselines**

- **aMTFL**<sub>2</sub> [85] the  $\ell_{2,1}$  norm regularized multi-task learning with the least squares lost and  $\alpha = 0.5$ .
- **iMSF** [160] the sparse  $\ell_{2,1}$  norm regularized multi-source multi-task learning, with  $\alpha = 0.4$ ;
- MSESHC weighted ensemble proposed in [47]. The modality weights s were learned by Stochastic Hill Climbing (SHC): s : {0.75, 0.2, 0.25, 0.45, 0.2, 0.3, 0.45, 0.2}; for venue categories, image concepts, behavioral text, LDA 50 text, sport categories, sensors freq. bins, workout statistics, and mobility features, respectively.
- **TweetFit** [44] multi-source multi-task learning framework "TweetFit" (equivalent to **M<sup>2</sup>WP** framework, trained without inter-category relatedness regularization (Equation 4.1)).



- [44] A. Farseev and T.-S. Chua. Tweetfit: Fusing multiple social media and sensor data for wellness profile learning. In *Proceedings of the Thirty-First AAAI Conference on Artificial Intelligence*. AAAI, 2017.
- [47] A. Farseev, L. Nie, M. Akbari, and T.-S. Chua. Harvesting multiple sources for user profile learning: a big data study. In *Proceedings of the ACM International Conference* on Multimedia Retrieval. ACM, 2015.
- [85] J. Liu, S. Ji, and J. Ye. Multi-task feature learning via efficient 12, 1-norm minimization. In Proceedings of the 25th Conference on Uncertainty in Artificial Intelligence. AUAI Press, 2009.
- [160] L. Yuan, Y. Wang, P. M. Thompson, V. A. Narayan, and J. Ye. Multi-source learning for joint analysis of incomplete multi-modality neuroimaging data. In *Proceedings of the* 18th International Conference on Knowledge Discovery and Data Mining (SIGKDD), 2012.

### Backup V Recommender Evaluation Metrics

#### **Recommendation Evaluation Metrics**



Average Precision 
$$AP@p = \frac{1}{\sum_{i=1}^{p} r_i} \sum_{i=1}^{p} r_i \left(\frac{\sum_{j=1}^{i} r_j}{i}\right), r_i = \begin{cases} 1, & \text{item } i \text{ is relevant} \\ 0, & \text{otherwise.} \end{cases}$$

$$NDCG@p = \frac{DCG@p}{IDCG@p}, DCG@p = \sum_{i=1}^{p} \frac{2^{rel_i}}{\log_2(i+1)}, rel_i = \frac{Cat_i}{N_{Cat}}$$

## Backup VI

Recommender System Baselines

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### **Venue Category Recommendation Evaluation Baselines**

**Popular (POP)** —recommendation based on user's past experience

**Popular All (POP All)** —recommendation based on experience of all users

Multi-Source Re-Ranking (MSRR) – linearly combines recommendation results from all data modalities

Nearest Neighbor Collaborative Filtering (CF) – recommendation based on top k most similar Foursquare users

Early Fusion (EF) — fuses multi-source data into a single feature vector

SVD++ – makes use of the "implicit feedback" information

**FM**— brings together the advantages of different factorizationbased models via regularization.  $C^{3}R - \hat{L}_{i} - C^{3}R$  recommendation without inter-layer regularization

 $C^3R$  –  $\hat{L}_i$  -  $\hat{L}_{Mod}$  –  $C^3R$  recommendation without inter-layer regularization and sub-space regularization

 $C^{3}R$ -*Comm* –  $C^{3}R$  recommendation without user community extraction

 $C^{3}R$  (DBScan) –  $C^{3}R$  recommendation, where user communities are detected by Density-Based clustering (DBScan)

 $C^{3}R$  (x-means) –  $C^{3}R$  recommendation, where user communities are detected by x-means clustering

 $C^{3}R$  (Hierarchical) –  $C^{3}R$  recommendation, where user communities are detected by Hierarchical Clustering

 $C^{3}R$  – Our Approach

# Backup VII

Weighted Cohen's Kappa

### Weighted Cohen's Kappa



$$\kappa_w = \frac{p_{o(w)} - p_{e(w)}}{1 - p_{e(w)}},$$

$$p_o(w) = \sum_{i=1}^{k} \sum_{j=1}^{k} w_{ij} p_{ij} \qquad \mathbb{W} = (w_{i,j}) \in \mathbb{R}^{k \times k} \qquad p_e(w) = \sum_{i=1}^{k} \sum_{j=1}^{k} w_{ij} p_{i,j} p_{i,j}$$

Kappa Statistics	Strength of Agreement
< 0.00	Poor
0.00-0.20	Slight
0.21-0.40	Fair
0.41-0.60	Moderate
0.61-0.80	Substantial
0.81-1.00	Almost Perfect

Backup VIII Personality Profiling

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### Mayers-Briggs Type Indicator (MBTI)

MBTI – the typology, which is designed to exhibit psychological preferences in how people perceive the world around them and distinguishes 16 personality types.

